Welcome Home Book

(Benefits & Services)

For



Veterans



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http://mva.sd.gov

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A BRIEF GUIDE FOR RECENTLY DISCHARGED VETERANS

Honorable service in the US Armed Forces entitles you to a number of benefits from the US Department of Veterans Affairs (VA) and, in certain cases from the State of South Dakota. The purpose of this guide is not to provide you with detailed information on the multitude of benefits available, but to give you some key points to get you started in the right direction.

DD FORM 214

Your Certificate of Release or Discharge from Active Duty is one of the most important documents you will ever receive and should be kept in a safe place. If at any time you wish to apply for one or more of the veterans' benefits you have earned through your military service, you will be required to submit a copy of your DD-214.

Upon discharge, we strongly recommend that you take your original DD-214 to the Register of Deeds Office in the county courthouse where you reside and have it recorded there. By doing this you will ensure yourself of having a readily accessible copy should the original ever be misplaced or lost by fire, flood, etc.

SERVICE CONNECTED DISABILITIES

Service connected disability compensation is payable to wartime or peacetime veterans who <u>incur or aggravate</u> a disability while on active military service. Active military service may also include any period of active or inactive duty for training.

Some important things to remember for establishing service connection (SC).

- It is the veterans' responsibility to file a claim for SC.
- Those on active duty should be advised to get treatment for any injury or illness and request copies of their service medical records.
- Claims for SC should be filed immediately following discharge, (if not filed while on Active Duty).
- Once SC is established, the VA will provide free medical treatment for the condition(s).

The VA rates disabilities from 0% to 100% disabling, depending upon the severity of the condition(s). If at any time the service connected condition(s) worsen, the veteran may request an increased rating.

VA MEDICAL CARE

Generally speaking, all veterans are eligible to apply for medical treatment at a VA Medical Center. Under the current eligibility criteria, those who do not have any service connected disabilities are subject to a 'Means Test' to determine which Priority Group they fit into and whether or not they will have to make a co-payment for their care.

Important note: Under current eligibility criteria, military personnel who recently served in a combat zone are eligible for free medical care at a VA Medical facility, for a period of five years following discharge from active duty, for certain conditions that 'may be related' to their period of active duty. This does not include medical problems such as a common cold or injuries from an accident which happened after the service member was discharged from Active Duty.

HOME LOAN GUARANTY

VA guaranteed loans are made by private lenders such as banks, savings & loans and mortgage companies. A major advantage of the VA Home Loan Guaranty is that it often eliminates the need for making a large down payment that is generally required in the purchase of a home. To use this program, the veteran must first apply for a Certificate of Eligibility from the VA.

For those who served on active duty after August 2, 1990 to be eligible for this program, they must have completed 24 months of continuous active duty **OR** the full period (at least 90 days) for which they were ordered to active duty. Exceptions to the length of service requirements would be those who were discharged earlier for hardship or because of a service connected disability.

STATE BENEFITS FOR SOUTH DAKOTA VETERANS

Veterans Bonus – South Dakota has traditionally paid a bonus to residents who served on active duty during a wartime period. During the 2004 Legislative Session a new bonus program, authorizing payments of <u>up to</u> \$500 per individual, was approved for those who served in recent years. More information is being provided through the media and other outlets.

Veterans Education Benefits – Resident veterans who <u>do not</u> have any GI Bill entitlement may be eligible for free tuition at South Dakota Universities. The tuition waiver can be used only for undergraduate courses. Veterans have twenty (20) years from the ending date of the particular conflict during which they served to use this benefit. Refer to detailed explanation of benefits found at the end of the education section in this booklet.

Dependents Education Benefits – Children or spouses of National Guard members who sustain a permanent total disability or who died while on state active duty or training and the children or spouses of veterans who died while on active duty <u>may be</u> eligible for free tuition at South Dakota Universities or postsecondary technical institutes.

Veterans Preference – South Dakota law provides for veterans preference for employment in all public departments including state, county and city offices. Honorably discharged veterans who are residents of this state and who have the qualifications necessary for the position are to be given preference over a non-veteran who has similar qualifications. Veterans who have service connected disabilities are to be given preference over veterans who do not have any service connected disabilities.

The un-remarried spouse of a veteran who died while in the service, or who died later from a service connected condition is entitled to the same preference given to the veteran, if she has the qualifications for the position. Additionally, if a veteran is unable to work due to his service connected disabilities, his or her spouse is entitled to the veteran's preference if he or she has the qualifications for the position.

WHO CAN YOU CALL FOR ANSWERS AND ASSISTANCE?

In South Dakota, each county has a County Veterans Service Officer (CVSO) and some of the reservations have a Tribal Veterans Service Officer (TVSO). These individuals serve as the local contact person for our state's veterans and they provide assistance with making proper application for the various benefits and programs that are available for veterans. The majority of these offices are located in the respective county courthouse or Tribal Offices (sees directory pages 39 - 45 for a complete list of veteran's service officers or go to http://imva.sd.us).

In addition, the South Dakota Department of Veterans Affairs (SDDVA) serves as an advocate for veterans and provides assistance with claims. They can be reached by calling either of the offices listed:

Pierre Office 605,773,3269

Sioux Falls Office 605,333,6869

VETERAN'S EDUCATIONAL BENEFITS

VA education benefits are authorized to veterans and qualified dependents under specific chapters of Title 38, US Code. Eligibility for benefits can only be determined by the US Department of Veterans Affairs except with individuals eligible for MGIB (Chapter 30), Selected Reserve (Chapter 1606) or Reserve Educational Assistance Program (Chapter 1607), Department of Defense determines eligibility. Benefits can be received from only one VA educational chapter at a time, even if there is eligibility under multiple chapters. Before benefits can be received the program will need to be approved by the SD State Approving Agency which is part of the SD Department of Veterans Affairs. The following is a listing of the various chapters and their general eligibility requirements:

MONTGOMERY GI BILL - ACTIVE DUTY (CHAPTER 30)

This educational entitlement provides up to 36 months of education benefits to eligible veterans. You may use this education entitlement program for degree programs, certificate or correspondence courses, independent study programs, apprenticeship/on-the-job training, and vocational flight training programs. Remedial, refresher and deficiency training are available under certain circumstances.

Eligibility Requirements

You may be an eligible veteran if you got an honorable discharge, and you have a High School Diploma or GED or, in some cases 12 hours of college credit, and you meet the requirements of one of the categories below:

CATEGORY I

- Entered active duty for the first time after June 30, 1985
- Had military pay reduced by \$100 a month for first 12 months
- Continuously served for three years, OR two years if that is what you first enlisted for, OR two years if you entered Selected Reserve within a year of leaving active duty and served four years ("2 by 4" Program)

CATEGORY II

- Entered active duty before January 1, 1977
- Served at least one day between 10/19/84 and 6/30/85, and stayed on active duty through 6/30/88 (or 6/30/87 if you entered Selected Reserve within one year of leaving active duty and served four years)
- On 12/31/89 you had entitlement left from Vietnam Era GI Bill

CATEGORY III

- Not eligible for MGIB under Category I or II
- On active duty on 9/30/90 AND separated involuntarily after 2/2/91
- OR involuntarily separated on or after 11/30/93
- OR voluntarily separated under either the Voluntary Separation Incentive (VSI) or Special Separation Benefit (SSB) program
- Before separation, you had military pay reduced by \$1200

CATEGORY IV

TYPE OF TRAINING

APPRENTICESHIP/OJT

TYPE OF TRAINING

FLIGHT

- On active duty on 10/9/96 AND you had money remaining in a VEAP account on that date AND you elected MGIB by 10/9/97
- OR entered full-time National Guard duty under title 32, USC, between 7/1/85, and 11/28/89 AND you elected MGIB during the period 10/9/96, through 7/8/97
- Had military pay reduced by \$100 a month for 12 months or made a \$1200 lump-sum contribution

The monthly benefit paid to you is based on the type of training you take, length of your service, your category, and if DOD put extra money in your *MGIB* Fund (called "kickers"). You usually have 10 years to use your *MGIB* benefits, but the time limit can be less, in some cases, and longer under certain circumstances. One example would be: If the veteran was ordered to active duty and served the full period to which activated, the veteran would have a new 10 years from the date of the last period of service as long as individual has entitlement remaining.

MONTGOMERY GI BILL-ACTIVE DUTY RATES (CHAPTER 30)

(CHAPTER 30)

EFFECTIVE October 1, 2010

MONTHLY RATES FOR PERSONS WHOSE INITIAL OBLIGATED PERIOD OF ACTIVE DUTY IS MORE THAN THREE YEARS

THREE QUARTER TIME

First 6 Months, \$1069.50; second 6 months, \$784.30; Remainder of program, \$499.10

HALF-TIME

HALF-TIME

INSTITUTIONAL	\$1426.00	\$1069.50	\$713.00
LESS THAN HALF TIME	Tuition and Fees, not to exceed the one quarter-time and \$330.25 for		or less than half-time but more than
COOPERATIVE	\$1426.00 (Full-Time Only)		
CORRESPONDENCE	Entitlement Charged at rate of one	e month for each \$1	1426.00 paid.

FLIGHT Entitlement charged at rate of one month for each \$1426.00 paid.

FULL-TIME

FULL TIME

MONTHLY RATES FOR PERSONS WHOSE INITIAL OBLIGATED PERIOD OF ACTIVE DUTY IS LESS THAN THREE YEARS

THREE QUARTER-TIME

INSTITUTIONAL	\$1158.00	\$868.50	\$579.00
LESS THAN HALF TIME	Tuition and Fees, not to exceed one quarter-time and \$289.50 for	the rate of \$579.00 for less than her one quarter-time.	nalf-time but more than
COOPERATIVE	\$1158.00 (Full-Time Only)		
CORRESPONDENCE	Entitlement Charged at rate of or	ne month for each \$1158.00 paid.	
APPRENTICESHIP/OJT	First 6 months, \$868.50; second	6 months, \$636.90; Remainder of	of Program, \$405.30.

Please see http://www.gibill.va.gov/ for current GI Bill Education rates.

Entitlement Charged at rate of one month for each \$1158.00 paid.

MONTGOMERY GI BILL-ACTIVE DUTY/ROLL-OVER RATES

(CHAPTER 30 CATEGORY II)

EFFECTIVE October 1, 2010

INSTITUTIONAL RATES FOR PERSONS WITH REMAINING ENTITLEMENT UNDER CHAPTER 34 OF TITLE 38. U.S.C.

TIME	NO DEPENDENTS	ONE DEPENDENT	TWO DEPENDENTS	EACH ADDITIONAL DEPENDENT
FULL-TIME	\$1614.00	\$1650.00	\$1681.00	\$16.00
THREE-QUARTER TIME	\$1211.00	\$1237.50	\$1237.00	\$12.00
HALF-TIME	\$ 807.00	\$ 825.00	\$ 840.50	\$ 8.50
LESS THAN HALF-TIME BUT MORE THAN ONE- QUARTER-TIME	TUITIO	ON AND FEES, N	OT TO EXCEED THE	E RATE OF \$807.00.
ONE-QUARTER TIME	TUITIO	ON AND FEES, N	OT TO EXCEED THE	E RATE OF \$403.50.
COOPERATIVE	\$1614.00	\$1650.00	\$1631.00	\$16.00
CORRESPONDENCE		55% (of the approved charg	jes
FLIGHT		60% c	of the approved charg	jes

ON-THE-JOB/APPRENTICESHIP TRAINING RATES FOR PERSONS WITH REMAINING ENTITLEMENT UNDER CHAPTER 34 OF TITLE 38, U.S.C.

TIME	NO DEPENDENTS	ONE DEPENDENT	TWO DEPENDENTS	EACH ADDITIONAL DEPENDENT
FIRST 6 MONTHS	\$1172.25	\$1184.63	\$1195.50	\$5.25
SECOND 6 MONTHS	\$ 840.68	\$ 850.03	\$ 857.73	\$3.85
THIRD 6 MONTHS	\$ 522.90	\$ 529.03	\$ 533.75	\$2.45
REMAINDER	\$ 511.00	\$ 516.78	\$ 522.03	\$2.45

MONTGOMERY GI BILL - SELECTED RESERVE (CHAPTER 1606)

A member of the Selected Reserve includes the Army Reserve, Navy Reserve, Air Force Reserve, Marine Corps Reserve and Coast Guard Reserve, and the Army National Guard and the Air National Guard.

Eligibility Requirements

Entitled to receive up to 36 months of education benefits. You may use this education entitlement program for degree programs, certificate or correspondence courses, cooperative training, independent study programs, apprenticeship/on-the-job training, and vocational flight training programs.

Eligibility for this program is determined by the Selected Reserve components.

- Have a six-year obligation to serve in the Selected Reserve signed after June 30, 1985. If
 you are an officer, you must have agreed to serve six years in addition to your original
 obligation. For some types of training, it is necessary to have a six-year commitment that
 begins after September 30, 1990;
- Complete your initial active duty for training (IADT);
- Meet the requirement to receive a high school diploma or equivalency certificate before completing IADT. You may not use 12 hours toward a college degree to meet this requirement;
- Remain in good standing while serving in an active Selected Reserve unit, entitlement ends
 on the day you leave the Selected Reserve.

- If your Reserve or National Guard unit was deactivated during the period October 1, 1991 through September 30, 1995, or if you were involuntarily separated (e.g., reduction in force) from Reserve or National Guard service during this same period, you will retain eligibility for MGIB - SR benefits for the full 14 year eligibility period.
- You will also retain MGIB SR eligibility if you were discharged from Selected Reserve service due to a disability that was not caused by misconduct.
- Your eligibility period may be extended if you are ordered to active duty.
- If your eligibility to this program began prior to October 1, 1992, your period of eligibility
 ends 10 years from your beginning date of eligibility, or on the day you leave the Selected
 Reserve.
- If your eligibility to this program began on or after October 1, 1992, your period of eligibility
 ends 14 years from your beginning date of eligibility, or on the day you leave the Selected
 Reserve.
- One exception to this rule exists if you are mobilized (or recalled to active duty from your reserve status); in this case your eligibility may be extended for the amount of time you are mobilized PLUS four months. For example, if you are mobilized for 12 months, the eligibility period is extended for 16 months (12 months active PLUS 4 months.) So even if you leave the reserves after mobilization, you may have additional eligibility to the MGIB-SR.

MONTGOMERY GI BILL - SELECTED RESERVE RATES (CHAPTER 1606)

EFFECTIVE OCTOBER 1, 2010

LESS THAN

TYPE OF TRAINING	FULL-TIME	THREE QUARTER-TIME	HALF-TIME	HALF-TIME
INSTITUTIONAL	\$337.00	\$252.00	\$167.00	\$84.25
COOPERATIVE		\$337 (Full-Time	Only)	
CORRESPONDENCE		proved charges for the cours it rate of one month for each		
APPRENTICESHIP/OJT	First 6 months Second 6 months Remainder of program	\$252.75 \$185.35 \$117.95		
FLIGHT	Paid at 60% of the app	proved charges for the cours	se.	

RESERVE EDUCATIONAL ASSISTANCE PROGRAM (REAP) (CHAPTER 1607)

Entitlement charged at rate of one month for each \$337.00 paid.

Overview of Provisions

<u>Purpose of REAP (Chapter 1607)</u> – REAP (Chapter 1607) provides educational assistance to members of the reserve components called or ordered to active duty in response to a war or national emergency (contingency operations) as declared by the President or Congress.

Note: "Contingency operations" as defined in title 10 U.S. Code means "military operations that are designated by the Secretary of Defense as an operation in which members of the armed forces are or may become involved in military actions, operations or hostilities against an enemy of the United States or against opposing military force; or results in the call or order to, or retention on active duty of members of the uniformed services under section 688, 12301(a), 12302, 12304, 12305, or 12406 of 10 U.S.C., chapter 15 of 10 U.S.C., or any other provision of law during a war or during a national emergency declared by the President or Congress."

<u>Educational Assistance Program Under REAP (Chapter 1607)</u> – The Secretaries of each military service, under regulations prescribed by the Secretary of Defense, and the Secretary of Homeland Security (for the Coast Guard) will establish this program to provide educational assistance to members of the Ready Reserve.

Eligibility – A member of a reserve component who serves on active duty on or after September 11, 2001 under title 10 U.S. Code for a contingency operation and who serves at least 90 consecutive days or more is eligible for REAP (Chapter 1607). National Guard members also are eligible if their active duty is under section 502(f), title 32 U.S.C. and they serve for 90 consecutive days when authorized by the President or Secretary of Defense for a national emergency and is supported by federal funds. Individuals are eligible as soon as they reach the 90-day point whether or not they are currently on active duty. DoD will fully identify contingency operations that qualify for benefits under REAP (Chapter 1607).

Disabled members who are injured or have an illness or disease incurred or aggravated in the line of duty and are released from active duty before completing 90 consecutive days are also eligible.

Note 1: The "reserve components" consist of Army Reserve, Naval Reserve, Air Force Reserve, Marine Corps Reserve, Coast Guard Reserve, and the Army National Guard and the Air National Guard.

Note 2: A "member of a reserve component who serves on active duty" includes persons from the Selected Reserve and the IRR (Individual Ready Reserve). "Contingency operation" does not just mean the current Iraq or Afghanistan operations. DoD will advise VA as to what the authorized contingency operations are. The key issue is: Did a person <u>serve</u> in a contingency operation on or after September 11, 2001? Call-up after that date is not necessarily a requirement.

Benefits Under REAP (Chapter 1607). The educational assistance allowance payable under REAP (Chapter 1607) is a percentage of the Chapter 30 three-year rate (Category 1B rate) based on the number of continuous days served on active duty. The full-time rate in the table below is the rate* for full-time institutional training under REAP (Chapter 1607).

MEMBER SERVES	PERCENTAGE OF 3 YEAR RATE	FULL-TIME RATE* FY2009
90 days but less than one year	40%	\$ 570.40
One year but less than two years	60%	\$ 855.60
Two years or more	80%	\$1140.80

^{*}Reduced rates will apply for correspondence, flight, apprenticeship/OJT and licensing & certification training.

Note: Disabled members released before 90 days are eligible for the 40% rate.

<u>Maximum Months of Assistance</u> – The number of months of entitlement under REAP (Chapter 1607) is 36 months. A person could earn 36 months of entitlement after serving the minimum 90 days. The 48-month limitation when combining two or more education programs applies to REAP (Chapter 1607). The restoration of entitlement provision applies to members under REAP (Chapter 1607) who after they become eligible for REAP (Chapter 1607), have to discontinue their education and fail to receive credit for coursework due to call-up.

<u>Programs</u> – Approved educational programs under 1607 will include any educational programs approved under Chapter 30 of title 38 U.S.C.

<u>Written Notification</u> – The law requires DoD to provide members a written notice summarizing the provisions of REAP (Chapter 1607) upon release from active duty. DoD will provide details as to the type of written notice they will provide.

Bar to Dual Eligibility – A member may not use the same period of service to qualify for benefits under REAP (Chapter 1607) and Chapter 30 of 38 U.S.C. The member must make an irrevocable decision as to which program the service will be credited to.

<u>Bar to Duplication of Educational Assistance Allowance</u> – If a member is qualified for REAP (Chapter 1607), Selected Reserve (Chapter 1606) of 10 U.S.C. or Chapters 30, 31, 32 or 35 under 38 U.S.C., or the Hostage Relief Act of 1980, he or she may not receive assistance under more than one program at one time. The member must elect through VA which program of assistance he or she wishes to receive.

<u>Selected Reserve (Chapter 1606) Kickers</u> – The Selected Reserve (Chapter 1606) kicker will be paid to a member who was otherwise entitled to a Selected Reserve (Chapter 1606) kicker before call-up and will now receive benefits under REAP (Chapter 1607).

<u>Duration of Entitlement to REAP (Chapter 1607)</u> – In the case of a member called or ordered to active service while serving in the <u>Selected Reserve</u>, this person remains entitled under REAP (Chapter 1607) by continuing to serve in the <u>Selected Reserve</u> after being released from active duty. In the case of a member called or ordered to active service while serving in the <u>Ready Reserve</u>, this person remains entitled under REAP (Chapter 1607) by continuing to serve in the Ready Reserve after active duty. (The latter provision refers to individuals called up from the IRR. To continue to be eligible after their active duty, they must continue to serve in the IRR. However, they do not have to continue to serve in the Selected Reserve.)

Note: There is no fixed delimiting period for persons eligible under REAP (Chapter 1607) as there is for all of the other VA education programs. There is one exception: If a member is separated from the Ready Reserve for disability which was not the result of the individual's own willful misconduct, the person is entitled to REAP (Chapter 1607) benefits for 10-years after the date of entitlement.

<u>Effective Date of Benefits</u> – REAP (Chapter 1607) benefits may be paid before the date of enactment of the law. REAP (Chapter 1607) benefits are potentially payable from December 9, 2001 (90 days after September 11, 2001) for persons who were serving on a contingency operation on September 11, 2001 and who were in school on December 9, 2001. DoD may provide further guidance as to the retroactive nature of this program.

Termination of Assistance Under REAP (Chapter 1607) – Members receiving assistance under REAP (Chapter 1607) will have benefits terminated if they receive financial assistance under section 2107 (ROTC scholarship) of title 10 U.S.C. or when the person separates from the Ready Reserve. This is a permanent termination, but the member could be entitled to a resumption of benefits under REAP (Chapter 1607) at a later date due to a different qualifying period of service.

RESERVE EDUCATIONAL ASSISTANCE PROGRAM (REAP) RATES (CHAPTER 1607)

EFFECTIVE October 1, 2010

INSTITUTIONAL

Training Time	Consecutive service of 90 days but less than 1 yr.	Consecutive service of yr +	1 Consecutive service of more than 2 years +
Full-time	\$570.40	\$855.60	\$1140.80
Three quarter-time	\$427.80	\$641.70	\$855.60
Half-time	\$285.20	\$427.80	\$570.40
Quarter-time**	\$285.20**	\$427.80**	\$570.40**
Less than quarter-time**	\$142.60	\$213.90	\$285.20

^{**} Tuition and Fees ONLY. Payment cannot exceed the listed amount.

CORRESPONDENCE *

40% Level	22% of the approved cost of course
60% Level	33% of the approved cost of course
80% Level	44% of the approved cost of course

FLIGHT *

40% Level	24% of the approved cost of course
60% Level	36% of the approved cost of course
80% Level	48% of the approved cost of course

Entitlement is charged based on the rate of one month for a benefit amount equal to the full-time Institutional rate

Please see http://www.gibill.va.gov/ for current GI Bill Education rates.

APPRENTICESHIP/OJT

Training Time	Consecutive service of 90 days but less than 1 yr.	Consecutive service of 1 yr +	Consecutive service of more than 2 years +
First 6 months	\$427.80	\$641.70	\$855.60
Second 6 months	\$313.72	\$470.58	\$627.44
Remainder of program	\$199.64	\$299.46	\$399.28

(Rates are proportionally reduced if less than 120 hours is worked.)

COOPERATIVE

Training Time	Consecutive service of 90 days but less than 1 yr.	Consecutive service of 1 yr +	Consecutive service of more than 2 years +
Monthly Rates	\$570.40	\$855.60	\$11140.80

VA VOCATIONAL REHABILITATION (CHAPTER 31)

Veterans and service members who served in the Armed Forces on or after September 16, 1940, are eligible for vocational rehabilitation if three conditions are met:

- (1) They suffered a service-connected disability or disabilities in active service which entitle them to at least 20 percent compensation or would do so but for receipt of military retirement pay. Veterans with a 10 percent disability also may be found eligible if they have a serious employment handicap.
- (2) They were discharged or released under other than dishonorable conditions or are hospitalized awaiting separation for disability.
- (3) VA determines that they need vocational rehabilitation consistent with their abilities, aptitudes and interests to overcome employment impairment. Their service-connected disabilities must materially contribute to this handicap.

Generally, the veteran must complete a rehabilitation program 12 years from the date VA notifies him or her of entitlement to compensation. This period may be deferred or extended if a medical condition prevented the veteran from training for a period or if the veteran has a serious employment handicap.

Disabled veterans may receive services until they have reached their rehabilitation goal, but the duration of a rehabilitation program generally may not exceed 48 months. VA may provide counseling, job placement and post-employment services for an additional period not to exceed 18 months.

A disabled veteran will be given an evaluation to establish entitlement. A disabled veteran may receive employment assistance, self-employment assistance, training in a rehabilitation facility, and college and other training. Severely disabled veterans may receive assistance to improve their ability to live independently.

Please see http://www.gibill.va.gov/ for current GI Bill Education rates.

VA VOCATIONAL REHABILITATION RATES

(CHAPTER 31)

EFFECTIVE OCTOBER 1, 2010

Monthly Rate of Subsistence Allowance

TYPE OF TRAINING	NO <u>DEPENDENTS</u>	ONE <u>DEPENDENT</u>	TWO DEPENDENTS	EACH ADDITIONAL DEPENDENT
Institutional				
Full-time	\$554.22	\$687.47	\$810.13	\$59.05
Three quarter-time	\$416.43	\$516.35	\$605.69	\$45.41
Half-time	\$278.64	\$345.23	\$405.81	\$30.30
Farm cooperative/ Apprenticeship/OJT				
Full-time-only	\$484.57	\$585.99	\$675.36	\$43.93
Extended evaluation/ Independent living				
Full-time	\$554.22	\$687.47	\$810.13	\$59.05
Three quarter-time	\$416.43	\$516.35	\$605.69	\$45.41
Half-time	\$278.64	\$345.23	\$405.81	\$30.30
Quarter-time	\$139.30	\$172.63	\$202.90	\$15.11
Combination (Institutional & OJT) - Full Time Only				
Institutional greater - 1/2	\$554.22	\$687.47	\$810.13	\$59.05
OJT greater - 1/2	\$484.57	\$585.99	\$675.36	\$43.93
Non-Pay Work/ Federal Agency				
Full-time-only	\$554.22	\$687.47	\$810.13	\$59.05
Three Quarter-Time	\$416.43	\$516.35	\$605.69	\$45.41
Half-Time	\$278.64	\$345.03	\$405.81	\$30.30
Non-Farm Cooperative Full-Time Only				
Institutional	\$554.22	\$687.47	\$810.13	\$59.05
OJT	\$484.57	\$585.99	\$675.36	\$43.93

Please see http://www.gibill.va.gov/ for current GI Bill Education rates.

POST 9/11 VETERANS EDUCATIONAL ASSISTANCE ACT OF 2008 (CHAPTER 33)

Veterans and service members who served on active duty on or after September 10, 2001 are eligible for the Post-9/11 GI Bill Education benefit. Post 9/11 GI Bill benefits are payable only for training pursued on or after August 1, 2009. No payments can be made under this program for training pursued before this date.

- (1) Veterans who served a minimum of 90 days on active duty after Sept 10, 2001 may be entitled to up to 36 months of Chapter 33 benefits.
- (2) Chapter 30 or 1607 Veterans can elect to receive Chapter 33 benefits but are only entitled to the number of months they had remaining under Chapter 30 or 1607.
- (3) Veterans have 15 yrs from date of last discharge or release from active duty, to use their Chapter 33 entitlement.
- (4) Veterans will receive a percentage determined by length of service in accordance with the following:
 - (A) Amount of tuition/fees not to exceed the most expensive in-state public institution of higher learning.
 - Paid directly to school
 - (B) Monthly housing allowance equal to the basic allowance for housing (E-5 w/dependents) which is based on the zip code of the school veteran is attending.
 - Paid to veteran
 - Not payable to active duty service member
 - Not payable for those training half-time or less
 - (C) Yearly books/supplies stipend of \$1000
 - Paid to veteran
 - Not payable to active duty service member
 - (D) One time payment of \$500 payable to certain veterans relocating from highly rural areas
 - Paid to veteran

NOTE: The regulations on the below payment percentages will be applied have not been determined. See benefit payment chart below.

BENEFIT PAYMENT CHART

Service Requirements (aggregate service after 9/10/01)	Maximum % of Benefit Payable
At least 36 months	100
At least 30 continuous days on active duty (Must be discharged due to service-connected disability)	100
At least 30 months, but less than 36 months	90
At least 24 months, but less than 30 months	80
At least 18 months, but less than 24 month	70
At least 12 months, but less than 18 months	60
At least 06 months, but less than 12 months	50
At least 90 days, but less than 6 months	40

Important

* * * * Transfer of Benefits under the Post 9-11 GI Bill * * * *

You may only transfer your education benefits while serving as a member of the Armed Forces, including the SD Army and Air National Guard. <u>You must make your transfer BEFORE you RETIRE or SEPARATE</u> from the Service or National Guard.

SURVIVORS' AND DEPENDENTS' EDUCATIONAL ASSISTANCE PROGRAM (CHAPTER 35)

Dependents' Educational Assistance provides education and training opportunities to eligible dependents of certain veterans. The program offers up to 45 months of education benefits. These benefits may be used for degree and certificate programs, apprenticeship, and on-the-job training. If you are a spouse, you may take a correspondence course. Remedial, deficiency, refresher, high school courses may be approved under certain circumstances.

Eligibility Requirements

You must be the son, daughter, or spouse of:

- A veteran who died or is permanently and totally disabled as the result of a serviceconnected disability. The disability must arise out of active service in the Armed Forces
- A veteran who died from any cause while such service-connected disability was in existence
- A service member missing in action or captured in line of duty by a hostile force
- A service member forcibly detained or interned in line of duty by a foreign government or power

If you are a son or daughter and wish to receive benefits for attending school or job training, you must be between the ages of 18 and 26. In certain instances, it is possible to begin before age 18 and to continue after age 26. Marriage is not a bar to this benefit. If you are in the Armed Forces, you may not receive this benefit while on active duty. To pursue training after military service, your discharge must not be under dishonorable conditions. VA can extend your period of eligibility by the number of months and days equal to the time spent on active duty. This extension cannot generally go beyond your 31st birthday, there are some exceptions.

If you are a spouse, benefits end 10 years from the date VA finds you eligible or from the date of death of the veteran.

Benefits are payable for high school, refresher, remedial and deficiency training to all eligible payees for periods of training on or after August 15, 1989. There will be no entitlement charge for the first five months of full-time pursuit of such training.

SURVIVORS' AND DEPENDENTS' EDUCATIONAL ASSISTANCE PROGRAM (DEA) RATES

(CHAPTER 35) EFFECTIVE OCTOBER 1, 2010

TYPE OF TRAINING	FULL-TIME	THREE QUARTER-TIME	HALF-TIME
INSTITUTIONAL	\$936.00	\$702.00	\$466.00

LESS THAN HALF-TIME Tuition and fees, not to exceed the rate of \$461.00 for less than half-time but more than

one quarter-time and \$231.25 for one quarter-time.

FARM COOPERATIVE \$753.00 \$565.00 \$466.00

CORRESPONDENCE Entitlement charged at the rate of one month for each \$925.00 paid.

APPRENTICESHIP/OJT First 6 months \$682.00
Second 6 months \$511.00
Third 6 months \$337.00
Remainder of \$170.00

Program

FLIGHT Not approved for this training.

VA WORK STUDY PROGRAM

If you're a full-time or 3/4-time student in a college degree program, or a vocational or professional program, you can "earn while you learn" with a VA work-study allowance.

The VA work-study allowance is available to persons training under; Montgomery GI Bill--Active Duty (Chapter 30), Vocational Rehabilitation (Chapter 31), VEAP (Chapter 32), Dependents' Educational Assistance Program (Chapter 35), Montgomery GI Bill--Selected Reserve (Chapter 1606), Reserve Educational Assistance Program -- REAP (Chapter 1607).

VA will select students for the work-study program based on different factors. Such factors include:

- Disability of the student
- Ability of the student to complete the work-study contract before the end of his or her eliqibility to education benefits
- Job availability within normal commuting distance to the student
- VA will give the highest priority to a veteran who has a service-connected disability or disabilities rated by VA at 30% or more

The number of applicants selected will depend on the availability of VA-related work at your school or at VA facilities in your area.

You'll earn an hourly wage equal to the Federal minimum wage or your state minimum wage, whichever is greater. If you're in a work-study job at a college or university, your school may pay you the difference between the amount VA pays and the amount the school normally pays other work-study students doing the same job as you.

You may elect to be paid in advance for 40 percent of the number of hours in your work-study agreement, or for 50 hours, whichever is less. After you've completed the hours covered by your first payment, VA will pay you each time you complete 50 hours of service.

You may work during or between periods of enrollment. You can arrange with VA to work any number of hours you want during your enrollment. But, the total number of hours you work can't be more than 25 times the number of weeks in your enrollment period.

Services you perform under a VA work-study program must be related to VA work. Examples of acceptable work are:

- Processing VA paperwork at schools or VA offices
- Performing outreach services under the supervision of a VA employee
- Performing services at VA medical facilities or the offices of the National Cemetery Administration

The work you actually do will depend on your interests and the type of work available.

To obtain information on other sources of assistance, contact the financial aid office at your school.

VETERANS FREE TUITION PROGRAM AT STATE SUPPORTED SCHOOLS

Certain veterans are eligible for free tuition at South Dakota universities. The tuition waiver is good for UNDERGRADUATE courses only. To qualify, the student must meet the following criteria:

- Must have been discharged under "Honorable" conditions, must be a CURRENT RESIDENT of South Dakota, and must qualify for resident tuition at the university.
- 2. Must have used up all entitlement to, or not be eligible for, any educational benefits from the Federal Government.
- 3. Must meet the definition of a "veteran" as found in SDCL §33A-2-1 and §33A-2-2:
 - A. Served on Active Duty at any time from August 2, 1990 through (Date to be Determined by the SD State Legislature), OR;
 - B. Was awarded the Armed Forces Expeditionary Medal, or other United States campaign, expeditionary, or service medal awarded for participation outside the boundaries of the United States in combat operations against hostile forces, OR;
 - C. Has a service connected disability rated by the Veterans Administration (VA) as 10%, or more, disabling.
- 4. Veterans have twenty (20) years from the ending date of the particular conflict during which they served and earned eligibility for this program, or six years following discharge, whichever date is later, to use the free tuition program.

Veterans who qualify because of a service-connected disability have twenty (20) years from the date they were originally rated by the VA as 10%, or more, disabled.

The law provides that veterans are entitled to one month of free tuition for each month of qualifying service with a minimum of one, up to a maximum of four academic years. Qualifying service is defined as the amount of time served on Active Duty between the beginning and ending dates of the particular conflict or period of hostilities during which the veteran earned eligibility for this program.

Individuals applying for <u>free tuition must complete SDDVA Form E-11</u> and mail it, <u>along with a copy of their DD-214</u>, to: VAMROC, ATTN: VETERANS SERVICES DIVISION (27), PO BOX 5046, SIOUX FALLS, SD 57117-5046.

Once this form is returned to the veteran, it should be presented to the Registrar of the state university where the veteran will be attending classes.

Those desiring more information should contact their local Veteran Service Officer, SD Department of Veterans Affairs or the Financial Aids Officer at the University.

2008 Legislative Session –Statute Change SDCL 13-55-2.1. Veterans enrolled at self-supporting off-campus institution entitled to reduced tuition. Any veteran who is eligible for free tuition pursuant to § 13-55-2 who is enrolled, at a self- supporting off-campus institution, in any undergraduate course under the control and management of the Board of Regents not subsidized by the general fund is entitled to a benefit of one hundred percent of the in-state resident tuition to be paid to the institution by the Board of Regents. The veteran shall pay to the institution any self-support off-campus tuition charge in excess of the in-state resident tuition.



BACKGROUND OF READJUSTMENT COUNSELING SERVICE

The Vet Center Program was established by Congress in 1979 out of the recognition that a significant number of Vietnam era vets were still experiencing readjustment problems. Vet Centers are community based and

part of the U.S. Department of Veterans Affairs. In April 1991, in response to the Persian Gulf War, Congress extended the eligibility to veterans who served during other periods of armed hostilities after the Vietnam era. Those other periods are identified as Lebanon, Grenada, Panama, the Persian Gulf and Somalia. In October 1996, Congress extended the eligibility to include WWII and Korean Combat Veterans. Authorization for Vet Centers to provide the full range of readjustment counseling to the veterans who served in Bosnia and Kosovo was approved in May 2000. The goal of the Vet Center program is to provide a broad range of counseling, outreach, and referral services to eligible veterans in order to help them make a satisfying post-war readjustment to civilian life.

Vet Center Values

Trauma Counseling - To ensure the highest quality of counseling for posttraumatic stress disorder symptoms delivered in accessible community settings.

Special Populations - To reach out to disenfranchised and under-served veterans.

Networking - To establish working relationships with local, state, and federal organizations to assist veterans who are readjusting from military to civilian life.

Wellness - To promote wellness activities with veterans to help them reach quality health and life goals and diminish the need for more intensive health care.

Leadership - To serve as the leaders in provision of treatment and outreach for veterans suffering from war trauma and connect veterans to appropriate resources to compassionately heal that trauma.

Management - To provide a cost effective system of community based Vet Centers bringing services to eligible veterans.

Transitional Assistance - To assist transitioning military personnel with professional readjustment services.

Vet Centers

Vet Center 601 South Cliff Avenue, Suite C Sioux Falls, SD 57104 605.330.4552 brian.wallin@va.gov

Vet Center 105 East Highway 18 Martin, SD 57551 605.685.1300 george.whitaker@va.gov Vet Center 621 6th Street, Suite 101 Rapid City, SD 57701-2790 605.348.0077 george.whitaker@va.gov





Vet Center Mission

Vet Centers serve veterans and their families by providing a continuum of quality care that adds value for veterans, families, and communities. Care includes professional readjustment counseling, community education, outreach to special populations, the brokering of services with community agencies, and provides a key access link between the veteran and other services in the U.S. Department of Veterans Affairs.

The Vet Center provides:

- Individual readjustment counseling
- Referral for benefits assistance
- Group readjustment counseling
- Liaison with community agencies
- Employment counseling, guidance and referral
- ✓ Marital and family counseling
- Substance abuse information and referral
- Sexual trauma counseling
- Community education



CONFIDENTIALITY AND PRIVACY

Vet Center staff respect the privacy of all veterans. We hold in the strictest confidence all information disclosed in the counseling process. No information will be released to any person or agency without written consent from the client, except in circumstances averting a crisis.

COMMUNITY MENTAL HEALTH CENTER SERVICES

The following is a list of services available from Community Mental Health Centers. Contact the mental health center in your area for more details. There may be a cost associated with some services. Each center can explain the specifics of any associated costs and financial assistance that may be available. You may also contact the SD Division of Mental Health at 605.773.5991 or 1.800.265.9684 with guestions.

Individual Counseling

Psychologists, clinical social workers, and mental health counselors provide confidential individual counseling for individuals who are experiencing emotional distress, difficulties in coping with stress, or for those who wish to better understand themselves and to grow personally.

Individual Counseling for Children and Adolescents

Professional counselors are available to provide individual counseling to those children and adolescents who could benefit from the opportunity to talk in a safe and confidential setting about their feelings, experiences, and relationships.

Marriage and Family Counseling

Family and marital counseling is available to provide assistance in helping couples and families solve interpersonal problems and to improve the quality of their relationships.

Group Counseling

Group counseling is also available as needed to assist people with interpersonal problems, depression, chronic pain, anger control difficulties, and difficulties in coping with stress. Occasionally, parenting classes and grief groups are also available.

Psychological Testing (i.e. Depression, Anxiety, ADHD)

Psychologists are available to administer a variety of professional psychological tests that are designed to assist clients, families, and counselors in diagnosing and better understanding the exact nature of psychological problems and disorders. These tests also assist clients, families, schools, and counselors in the best means of coping with and treating these problems and disorders. Examples of psychological tests that are commonly used are intelligence tests, personality tests, neuropsychological tests, ADHD tests, memory tests, and tests for dementia and childhood developmental delays.

Psychological Evaluations

Licensed psychologists are available to provide professional psychological evaluations which involve meeting with the client and conducting a clinical interview as well as interpreting psychological test results for the purpose of better understanding the client's problems, personality, and the best way of assisting them with their concerns and problems.

Psychiatric Evaluations

Psychiatric evaluations involve a one-on-one clinical interview with a psychiatrist for the purpose of determining the need for psychotropic medications and to determine which type and dose of psychotropic medication would be most effective.

Psychotropic Medication Management

Psychiatrists are available to prescribe medications for depression, anxiety, psychosis, bipolar disorder, ADHD, and other problems. Psychotropic medications are provided for those who are experiencing chronic mental disorders as well as for those individuals who need assistance in coping with short-term distress.

See a complete listing of Mental Health and Substance Abuse Centers on the following pages.

South Dakota Council of Mental Health Centers, Inc. Terrance L. Dosch, Executive Director P.O. Box 532

2520 East Franklin Street Pierre, South Dakota 57501-0532

Phone: 605.224.0123 (Voice & FAX)

E-Mail: tladosch@dakota2k.net Web: www.sdmentalhealth.org

AGENCY	ADDRESS	PHONE
Northeastern Mental Health Center Director: Joseph Manuel MIS Coordinator: Laura Boone Business Manager: Lisa German	628 Circle Drive Aberdeen, SD 57401 e-mail: <u>imanuel@nemhc.org</u> web: www.nemhc.org	605.225.1010 (Work) 605.225.1017 (FAX)
East Central Behavioral Health Director: Mike Forgy Office Manager: Lona Groos Computer Support: Lona Groos	211 Fourth Street Brookings, SD 57006	605.697.2850 (Director's Work) 605.697.2853 (O.M.'s Work) 605.697.2874 (FAX)
Community Counseling Services Director: Duane Majeres Business Manager: Melissa Hofer Computer Support: Greg Kludt	e-mail: mforgy@gmail.com 357 Kansas, S.E. Huron, SD 57350 e-mail: dumajeres@ccs-sd.org web: www.ccs-sd.org	605.352.8596 (Work) 605.352.7001 (FAX)
Three Rivers Mental Health and Chemical Dependency Center Director: Susan Sandgren Business Manager: Carla Sackmann Computer Support: Susan Sandgren	Box 447 11 East 4th Street Lemmon, SD 57638 e-mail: threerivers@sdplains.com	605.374.3862 (Work) 605.374.3864 (FAX)
Dakota Counseling Institute Director: Michelle Carpenter Business Manager: Vacant Computer Support: Janette Huber	910 West Havens Mitchell, SD 57301 e-mail: m.carpenter@dakotacounseling.net web: www.dakotacounseling.com	605.996.9686 (Work) 605.996.1624 (FAX)
Capital Area Counseling Service Director: Dennis Pfrimmer Business Manager: Loretta Jochim Computer Support: Leonard Chick	P.O. Box 148 803 East Dakota Avenue** Pierre, SD 57501 e-mail: dpfrimmer@cacsnet.org web: www.cacsnet.org ** Use P.O. Box for routine mailing purposes so correspondence does not have to go through St. Mary's Hospital mail room.	605.224.5811 (Work) 605.224.6921 (FAX)

AGENCY	ADDRESS	PHONE
Behavior Management Systems Director: Alan Solano Finance Director: Linda Reidt-Kilber Computer Support: Rodd Ahrenstorff	350 Elk Street Rapid City, SD 57701 e-mail: asolano@behaviormanagement. org	605.343.7262 (Director's Work) 605.343.4716 Ext 241(F.D.'s Work) 605.343.4716 Ext 243 Comp Support) 605.343.7293 (FAX)
	web: www.behaviormanagement.org	
Southeastern Behavioral HealthCare Director: Kris Graham Business Director: Holly Brunick Computer Support: Stacy Roberts	2000 S. Summit Ave. Sioux Falls, SD 57105 e-mail: krisg@southeastembh.org web: www.southeastembh.org	605.336.0510 (Director's Work) 605.336.0510 (B.D.'s Work) 605.338.5099 (Director's FAX) 605.336.3779 (B.D.'s FAX) 605.336.0510 (Computer Support)
Human Service Agency Director: Chuck Sherman V.P., Behavioral Health: Kari Johnston V.P., Administration: Judy Resel Computer Support: Patty Engels	P.O. Box 1030 123 19th Street, NE Watertown, SD 57201-6030 e-mail: chucks@humanserviceagency.org web: www.humanserviceagency.org	605.886.0123 (Work) 605.886.5447 (FAX)
Southern Plains Behavioral Health Services Director: Donna Brown Business Manager: Phyllis Meiners Computer Support: Phyllis Meiners	500 East 9th Street Winner, SD 57580-2604 e-mail: spbhsdbrown@gwtc.net	605.842.1465 (Work) 605.842.2366 (FAX)
Lewis & Clark Behavioral Health Services Director: Tom Stanage Business Manager: Glen Mechtenberg Computer Support: Brenda Hoxeng	1028 Walnut Yankton, SD 57078 e-mail: Thomas.Stanage@lcbhs.net	605.665.4606 (Work) 605.665.4673 (FAX)

South Dakota Council of Substance Abuse Directors, Inc. Terrance L. Dosch, Executive Director P.O. Box 532

2520 East Franklin Street Pierre, South Dakota 57501-0532

Phone: 605.224.0123 (Voice & FAX) E-Mail: <u>tladosch@dakota2k.net</u>

Nadric Addiction Services Director: Janice Patterson 1400 15th Avenue, N.W. Aberdeen, SD 57401 e-mail: janice.patterson@avera.org julie.pfeifer@avera.org 605.645.2598 (Chuck's Voice) 605.892.3039 (Tammy's Voice) 605.201.2944 (Julie's Voice) 605.	AGENCY	ADDRESS	PHONE
Clinical Manager: Julie Pfeifer Aberdeen, SD 57401 e-mail: janice_patterson(@avera.org julie_pfeifer@avera.org julie_pfeifer@avera.org Addiction Family Resources CEO: Chuck Wallin, Ed.D. Executive Director: Julie Birner Clinical Supervisor: Tammy Harper e-mail: the per deput metal that per deput met	Nadric Addiction Services		
e-mail: janice.patterson@avera.org julie.pfeifer@avera.org julie.pfeifer@avera.org julie.pfeifer@avera.org 605.645.2598 (Chuck's Voice) 605.892.3039 (Tammy's Voice) 605.892.3039 (Tammy's Voice) 605.892.3039 (Tammy's Voice) 605.210.2944 (Julie's Voice) 605.210.2944	Director: Janice Patterson	1400 15 th Avenue, N.W.	
	Clinical Manager: Julie Pfeifer	Aberdeen, SD 57401	605.622.5808 (FAX)
		e-mail: ianice natterson@avera.org	
Addiction Family Resources CEO: Chuck Wallin, Ed.D. Executive Director: Julie Birner Clinical Supervisor: Tammy Harper East Central Behavioral Health Executive Director: Mike Forgy Director of CD: Vicki Albers East Central Behavioral Health Executive Director: Mike Forgy Director of CD: Vicki Albers Executive Director: Carol Regier F.O. Box 159 Canton, SD 57013-0159 Bouthern Hills Alcohol and Drug Center & SHAD North Director: Doug Austin Community Counseling Services Executive Director: Belinda Nelson Community Counseling Services Executive Director: Belinda Nelson Community Counseling Services Executive Director: Belinda Nelson Three Rivers Mental Health and Chemical Dependency Center Executive Director: Greg Fisher 608 Fifth Avenue Belle Fourche, SD 57717 Belle Fourche, SD 57716 Bos. 247 Bos. 2			
Belle Fourche, SD 57717 605.892.3039 (Tammy's Voice)	Addiction Family Resources		605 645 2598 (Chuck's Voice)
Executive Director: Julie Birner Clinical Supervisor: Tammy Harper e-mail: birner@rushmore.com (Tammy) e-mail: birner@rushmore.com (Tammy) e-mail: birner@rushmore.com (Julie) web: www.imfr.afr.com East Central Behavioral Health Executive Director: Mike Forgy Director of CD: Vicki Albers e-mail: mforgy@gmail.com (Mike) vicki.albers@ecmhcd.org (Vicki) Keystone Treatment Center Executive Director: Carol Regier P.O. Box 159 Canton, SD 57013-0159 e-mail: gregier@crchealth.com Southern Hills Alcohol and Drug Center & SHAD North Director: Doug Austin 21 East Philadelphia Rapid City, South Dakota 57747 Director: Doug Austin 21 East Philadelphia Rapid City, South Dakota 57701 e-mail: dougaustin@rushmore.com Community Counseling Services Executive Director: Duane Majeres CD Services Director: Belinda Nelson Three Rivers Mental Health and Chemical Dependency Center Executive Director: Susan Sandgren CD Program Director: Greg Fisher Director: Greg Fisher E-mailt: dougaustin@rushmore.com 605.374.3862 (Voice) 605.374.3862 (Voice) 605.374.3864 (FAX) E-mailt: dumajeres@ccs-sd.org (Belinda) web: www.ccs-sd.org (Belinda) web: www.ccs-sd.org (Belinda) web: web: www.ccs-sd.org (So.3374.3864 (FAX)) E-mailto:dumajeres@ccs-sd.org (Bel			
Clinical Supervisor: Tammy Harper e-mail: tharper@rushmore.com (Tammy) e-mail: jbirner@rushmore.com (Julie) web: www.imfr afr.com 211 Fourth Street Brookings, SD 57006 605.697.2870 (Voice) 605.697.2874 (FAX) 211 Fourth Street Brookings, SD 57006 605.697.2874 (FAX) 605.987.2365 (Voice) 605.987.2365 (FAX) 605.987.2365 (FAX) 605.987.2365 (FAX) 605.745.6300 (Voice) 605.352.8596 (Voice) 605.352.7001 (FAX) 605.374.3862 (Voice) 605.374.3864 (FAX)		Bollo i Garollo, GB GT TT	
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Director of CD: Vicki Albers e-mail: mforgy@gmail.com (Mike) vicki.albers@ecmhcd.org (Vicki)	Executive Director: Mike Forgy		
Vicki.albers@ecmhcd.org (Vicki)			` '
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Executive Director: Carol Regier Canton, SD 57013-0159 e-mail: cregier@crchealth.com 1711 Minnekahta Hot Springs, South Dakota 57747 Director: Doug Austin 21 East Philadelphia Rapid City, South Dakota 57701 e-mail: dougaustin@rushmore.com Community Counseling Services Executive Director: Duane Majeres CD Services Director: Belinda Nelson Three Rivers Mental Health and Chemical Dependency Center Executive Director: Susan Sandgren CD Program Director: Greg Fisher Canton, SD 57013-0159 605.987.2365 (FAX) 605.745.6300 (Voice) 605.716.7841 (Voice) 605.718.0404 (FAX) e-mail: dungaustin@rushmore.com 605.352.8596 (Voice) 605.352.8596 (Voice) 605.352.7001 (FAX) 605.374.3862 (Voice) 605.374.3862 (Voice) 605.374.3864 (FAX) Executive Director: Susan Sandgren CD Program Director: Greg Fisher		vicki.albers@ecmhcd.org (Vicki)	
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Director: Doug Austin 21 East Philadelphia Rapid City, South Dakota 57701 e-mail: dougaustin@rushmore.com 357 Kansas, S.E. Executive Director: Duane Majeres CD Services Director: Belinda Nelson Three Rivers Mental Health and Chemical Dependency Center Executive Director: Susan Sandgren CD Program Director: Greg Fisher 21 East Philadelphia Rapid City, South Dakota 57701 605.718.0404 (FAX) 605.352.8596 (Voice) 605.352.7001 (FAX) 605.352.7001 (FAX) 605.374.3862 (Voice) 605.374.3862 (Voice) 605.374.3864 (FAX) 605.374.3864 (FAX)			
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Rapid City, South Dakota 57701 605.718.0404 (FAX) e-mail: dougaustin@rushmore.com South Dakota 57701 605.718.0404 (FAX) e-mail: dougaustin@rushmore.com 357 Kansas, S.E. Huron, SD 57350 605.352.8596 (Voice) Furon, SD 57350 605.352.7001 (FAX) e-mail: dumaieres@ccs-sd.org (Duane) benelson@ccs-sd.org (Belinda) web: www.ccs-sd.org Web: www.ccs-sd.org Three Rivers Mental Health and Chemical Dependency Center Executive Director: Susan Sandgren CD Program Director: Greg Fisher CD Program Director: Greg Fisher e-mail: threerivers@sdplains.com (Susan) curesrus@lakotanetwork.com (Greg)	Director: Doug Austin	21 East Philadelphia	605.716.7841 (Voice)
e-mail: dougaustin@rushmore.com 605.352.8596 (Voice)	ŭ		605.718.0404 (FAX)
Community Counseling Services Executive Director: Duane Majeres 357 Kansas, S.E. 605.352.8596 (Voice) CD Services Director: Belinda Nelson e-mail: dumajeres@ccs-sd.org (Duane) 605.352.7001 (FAX) Three Rivers Mental Health and Chemical Dependency Center Box 447 605.374.3862 (Voice) Executive Director: Susan Sandgren 11 East 4th Street 605.374.3864 (FAX) CD Program Director: Greg Fisher e-mail: threerivers@sdplains.com (Susan) Guresrus@lakotanetwork.com (Greg)		•	, ,
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benelson@ccs-sd.org (Belinda) web: www.ccs-sd.org www.ccs-sd.org Three Rivers Mental Health and Chemical Dependency Center Box 447 605.374.3862 (Voice) Executive Director: Susan Sandgren CD Program Director: Greg Fisher Lemmon, SD 57638 605.374.3864 (FAX) E-mail: threerivers@sdplains.com (Susan) curesrus@lakotanetwork.com (Greg) Curesrus@lakotanetwork.com (Greg)	CD Services Director: Belinda Nelson		
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Chemical Dependency Center Executive Director: Susan Sandgren CD Program Director: Greg Fisher Lemmon, SD 57638 e-mail: threerivers@sdplains.com (Susan) curesrus@lakotanetwork.com (Greg)			
Executive Director: Susan Sandgren CD Program Director: Greg Fisher Lemmon, SD 57638 e-mail: threerivers@sdplains.com (Susan) curesrus@lakotanetwork.com (Greg)		2011 111	
CD Program Director: Greg Fisher e-mail: threerivers@sdplains.com (Susan) curesrus@lakotanetwork.com (Greg)			605.374.3864 (FAX)
curesrus@lakotanetwork.com (Greg)			
	CD Program Director: Greg Fisher		
	Dakota Counseling Institute	910 West Havens	605.996.9686 (Voice)
Executive Director: Michelle Mitchell, SD 57301 605.996.1624 (FAX)			
Carpenter			,
CD Clinical Supervisor: Janae Oetken e-mail: m.carpenter@dakotacounseling.net		e-mail: m.carpenter@dakotacounseling.net	
web: www.dakotacounseling.com	,		

AGENCY	ADDRESS	PHONE
Capital Area Counseling Service Executive Director: Dennis Pfrimmer	P.O. Box 148 803 East Dakota Avenue** Pierre, SD 57501	605.224.5811 (Voice) 605.224.6921 (FAX)
	e-mail: <u>dpfrimmer@cacsnet.org</u> web: <u>www.cacsnet.org</u>	
	** Use P.O. Box for routine mailing purposes so correspondence does not have to go through St. Mary's Hospital mail room.	
City/County Alcohol & Drug Programs Director: Brenda Boetel	725 LaCrosse Street, Suite 300 Rapid City, SD 57701	605.394.6128 Ext. 204 (Voice) 605.394.6890 (FAX)
	e-mail: brendab@co.pennington.sd.us	
Carroll Institute Executive Director: Gary Tuschen Director of Clinical Services: Amy	310 South 1st Ave. Sioux Falls, SD 57104	605.336.2556 (Voice) 605.339.3345 (FAX)
Hartman	e-mail: gtuschen@carrollinstitute.org (Gary) ahartman@carrollinstitute.org (Amy)	
Northern Hills Alcohol and Drug Services Director: Mary Wood-Fossen CFO: Roger Merriman	P.O. Box 277 1010 Ball Park Road Sturgis, SD 57785	605.347.3003 (Mary's Voice) 605.347.1437 (Roger's Voice) 605.347.4944 (FAX)
	e-mail: mwfnhad@gmail.com (Mary) rogerymca@knology.net (Roger)	
Human Service Agency Executive Director: Chuck Sherman Addiction Services Coordinator: Deb Hamer	P.O. Box 1030 123 19th Street, NE Watertown, SD 57201-6030	605.886.0123 (Voice) 605.886.5447 (FAX)
	e-mail: chucks@humanserviceagency.org debh@humanserviceagency.org chucks@humanserviceagency.org	
Lewis & Clark Behavioral Health	web: www.humanserviceagency.org	605.665.4606 (Voice)
Services Executive Director: Tom Stanage	Yankton, SD 57078	605.665.4673 (FAX)
AD Program Director: Jerry Ebel	e-mail: Thomas.Stanage@lcbhs.net Jerry.Ebel@lcbhs.net	

VETERANS REPRESENTATIVES SOUTH DAKOTA DEPARTMENT OF LABOR & REGULATIONS VETERANS' SERVICES

Veterans' Representatives can provide veterans with:

- Intensive services and employment assistance for disabled veterans. (Veterans with disabilities from the military may apply for vocational rehabilitation services.)
- In person, orientation to South Dakota Department of Labor services and procedures.
- Job search information, resume assistance, cover letters, interview help.
- Eligibility determination for special programs and services to employ and train veterans.
- Information on how to apply for federal, state, county, and city employment.
- Employment information for newly separated or transitioning service members.
- Assistance with cross-matching of military skills to civilian employment.
- Direct referral to job openings.
- Service to employers.

DVET

Director, Veterans' Employment and Training (DVET) for South Dakota (U.S. Department of Labor, VETS)

Veterans' Employment and Training Service (VETS) 420 South Roosevelt Street Aberdeen, SD 57402 605.626.2325



Federal Department of Labor

What job protections are provided under USERRA? - In October of 1994, the President signed the Uniformed Services Employment and Reemployment Rights Act (USERRA). This law is the latest version of a series of statutes since the 1940's intended to give protection for civilian jobs to those individuals who serve their country in the Armed Forces. USERRA is administered by the Veterans' Employment and Training Service (VETS) of the United States Department of Labor.

USERRA ensures that eligible persons, including members of the uniformed services, do not lose their jobs or employment benefits because of their military service.

A person who leaves a civilian job for the purpose of determining fitness for or performing service in the uniformed services, voluntarily or involuntarily, is entitled to return to his or her job if the eligibility criteria of USERRA are met.

- Give advance written or verbal notice of the service to the person's employer (exceptions exist).
- Not exceed a cumulative length of uniformed service of five years with any one employer (exceptions exist).
- Report to work or submit an application for reemployment to such employer within the required time frame.
- Be released from the military under conditions other than those listed in USERRA as disqualifying (applies to all types of service).

If the service period was longer than thirty days, and if the employer requests, the service member must provide documentation that shows the timeliness of the application, that the service limitations were not exceeded, and the character of service is not disqualifying. The employer cannot delay reemployment in the absence of this documentation.

For additional information or questions, please contact your local office, below.

South Dakota Department of Labor and Regulation

Todd A. Kolden. Administrator 420 South Roosevelt Street, Aberdeen, SD 57402 605.626.7780

todd.kolden@state.sd.us

Aberdeen **Brookings** 1310 Main Avenue South

Website: www.sdiobs.org

Huron

605.995.8060

Yankton

420 S. Roosevelt Street Aberdeen, SD 57402

Brookings, SD 57006 605.626.2340 605.688.4350

Hot Springs 2500 Minnekahta Avenue Hot Springs, SD 57747

380 Illinois Avenue SW Huron, SD 57350 605.745.5101 605.353.7155

Madison Mitchell 223 S. Van Eps Avenue Suite 101 1321 North Main Mitchell, SD 57301

Madison, SD 57042 605.256.5300

Winner

Mobridge Pierre 415 14th Avenue East 116 W. Missouri Avenue

Mobridge, SD 57601 Pierre, SD 57501 605.845.2971 605.773.3372

Pine Ridge Rapid City

Highway 18 East, Airport Access Road 111 New York Street Pine Ridge, SD 57770 Rapid City, SD 57701 605.867.5843 605.394.2296

Sioux Falls Spearfish 811 F. 10th Street 1300 North Avenue Sioux Falls, SD 57103 Spearfish, SD 57783

605.367.5300 605.642.6900 Vermillion Watertown

2001 9th Avenue SW 1024 West Cherry Vermillion, SD 57069 Watertown, SD 57201

605.677.6900 605.882.5131

313 S. Main Street 3113 Spruce, Suite 124 Winner, SD 57580 Yankton, SD 57078 605.842.0474 605.668.2913

SD NATIONAL GUARD PROGRAMS

In the National Guard, you'll face physical challenges that help make you stronger and healthier than ever. You'll be part of a highly efficient team- one based on respect and camaraderie.

WHAT DOES IT TAKE TO JOIN?

- Meet the Mental Qualifications.
- 2. Meet the Physical Qualifications.
- 3. Make the Commitment.
- 4. Attend Weekend Drills.
- Attend Basic Combat Training (BCT).
- 6. Attend Advanced Individual Training (AIT) 4 to 52 weeks.

THE SPLIT-TRAINING OPTION:

The Split Training Option enables a high school junior, senior, or a seasonal worker to attend Basic Training one summer and Advanced Individual Training the following summer. However, you begin Week-end Drills immediately, and get paid for those Drills.

STRIPES FOR BUDDIES:

You can be promoted. Here's how it works:

- YOU CAN make E-2 by referring one of your friends who will enlist with you or after you enlist.
- YOU CAN make E-3 by referring a TOTAL of two of your friends who enlist with you or after you enlist.

... TAKE A FRIEND TO BASIC

\$50,000 STUDENT LOAN REPAYMENT PROGRAM

You may be eligible...ask a National Guard Recruiter!

ASK ME ABOUT ALL THE GREAT OPPORTUNITIES IN THE GUARD!

The Guard will train you in a Job Skill while building your self-confidence. We will challenge you and we will make you the best that YOU CAN be.

GI BILL

For program information you can go to http://www.gibill.va.gov/ if you would like specific information about your eligibility and benefits you can contact the SD ARNG GI Bill Manager at esosd@sd.ngb.army.mil

50% TUTITION ASSISTANCE PROGRAM:

Once you have completed your Basic Training you are eligible for the 50% Tuition Assistance Program sponsored by the South Dakota National Guard and the state-supported schools that you may attend and receive 50% Tuition reduction as a Guard member.

- The University of South Dakota
- North State University
- Dakota State University
- Black Hills State University
- SD School of Mines and Technology
- Western Dakota Technical School
- Lake Area Technical School
- Southeast Technical School
- Mitchell Technical Institute
- South Dakota State University

For further details you can go to:

http://legis.state.sd.us/statutes/DisplayStatute.aspx?Type=Statute&Statute=33-6 or http://mva.sd.gov/tuition_reduction_program.html

FEDERAL TUTITION ASSISTANCE PROGRAM:

The ARNG Federal Tuition Assistance (FTA) program provides financial assistance to Soldiers pursuing regionally or nationally accredited courses or programs at colleges, universities, trade schools and secondary schools. State tuition assistance programs may be used in conjunction with FTA, subject to applicable laws and policy.

No more than one credential from each of the following levels may be funded:

Certificate

Associate

Baccalaureate

Master or first professional degree

The Total amount of FTA (including all authorized fees) each Soldier can receive will not exceed \$4,500 per fiscal year. The following authorized rates apply:

100% of the tuition cost and authorized fees with limitations of \$250 per semester hour or \$167 per guarter hour or \$16.66 per clock hour.

HERE'S YOUR MONTHLY PAY:

Pay Grade	2 Day Drill	BCT/AIT (per month)
E-1	\$180.96	\$1357.20
E-1 >4 months	\$195.68	\$1467.60
E-2	\$219.32	\$1644.90
E-3	\$230.64	\$1729.80
E-4	\$255.52	\$1916.10

PLUS!! GO TO COLLEGE WITH THE NEW MONTGOMERY GI BILL

Sem. Hrs	Monthly Benefits	Months
12+	\$337.00	36
9-11	\$252.00	48
6-8	\$167.00	72
1-5	\$84.25	144

- + An additional \$200 per month "kicker" for full time students if qualified, \$7,200 more over 36 months!
 - You must be MOS Qualified to participate in this program.
 - Selected Guard Units qualify for the Montgomery GI Bill "Kicker".

You may qualify for other BONUS and SPECIAL PROGRAMS.

Call a National Guard Recruiter today; check out our web-site at SDGUARD.COM or call 1-800-Go-Guard (1.800.464.8273) to learn about these exciting opportunities.

- *Make New Friends!
- *Paid Training!
- *Retirement!
- *Full-Time Benefits!
- *Be Part of a team!

Transition Assistance Advisor for SD (TAA)

(605) 737.6669

The purpose of the Transition Assistance Advisor (TAA) program is to provide a professional in each state/territory to serve as the statewide point of contact to assist all service members in accessing Veterans Affairs benefits and healthcare services. TAA's also act as non-clinical case managers for

the Army Wounded Warrior Program. In addition, we provide assistance in obtaining entitlements through the TRICARE Military Health Systems as well as links to other veteran organizations and community resources.

http://www.taapmo.com/

http://jointservicessupport.org/WarriorSupport/Default.aspx

www.sdguard.com

Soldier and Family Support Services Branch

Employer Support of the Guard and Reserve (ESGR)

(605) 737.6540

ESGR is a Department of Defense volunteer agency that seeks to promote a culture in which all American employers support and value the military service of their employees. We recognize outstanding support, increase awareness of the law, and resolve conflict through mediation.

Services provided to employers and service members free of charge:

Employer recognition
USERRA education and mediation
Service Club Briefings

Your Job is protected!

Your rights

- 1. Military leave of absence
- 2. Prompt reinstatement
- 3. Accumulation of seniority
- 4. Reinstatement of health insurance
- 5. Protection against discrimination

You're Requirements

- 1. Provide prior notice to employers
- 2. Serve under honorable conditions
- 3. Return to work in accordance with USERRA guidelines

Reemployment Timetable:

To be eligible for protection under USERRA, you must report back to work or apply for reemployment within the following guidelines:

1. 1 – 30 days of service Report next scheduled work day

31-180 days of service
 181+ days of service
 Apply within 14 days after completion of service
 Apply within 90 days after completion of service

Family Support Program

Mission: To assist all military families to be prepared for mobilization, support them during mobilization, and to help soldiers and families through reunion and reintegration. We also utilize communication, training, and support to enhance quality of life during non-deployments.

Family Assistance Centers:

Your "Easy Button" for referral to services and benefits for all active duty, National Guard, and Reserve service members and their families regardless of component. Six essential services provided include the following:

- * Crisis Intervention and Referral
- * Financial Resource and Referral
- * ID Cards and DEERS

- * Legal Resource and Referral
- * Tricare Resource and Referral
- * Community Information and Outreach

Statewide 24/7 Phone Number: 1.800.658.3930

Yellow Ribbon Reintegration Program

Yellow Ribbon Program Coordinator

(605) 737.6947 Office yellowribbon@sd.ngb.army.mil

Post Deployment Health Reassessment

(605) 737.6948 Office

The Secretary of Defense initiated the Yellow Ribbon Reintegration Program which provides information, services, referral, and proactive outreach programs to soldiers of the Army Reserve and their Families through all phases of the deployment cycle.

The goal of the Yellow Ribbon Reintegration Program is to prepare soldiers and families for mobilization, sustain families during mobilization, and reintegrate soldiers with their families, communities, and employers upon redeployment or REFRAD.

The program includes information on current benefits and resources available to help overcome the challenges of reintegration. The 30, 60, and 90-day post-deployment or REFRAD requirements are for reintegration purposes only and are performed in Annual Training (AT) status for soldiers. Family members are authorized to travel on Invitational Travel Orders (ITOs).

Airman and Family Program

Airman and Family Programs are here to empower, educate, and support our service members and their families. The Readiness Program is a special program designed to enhance National Guard readiness, retention, and quality of life, as well as minimize the impact to families of deployed personnel. The Readiness Program makes families aware of their importance to the Guard and its mission. It also notifies families of available benefits, entitlements, and services.

(605) 988.5962 Office

Child and Youth Program

State Youth Specialist Office: 605.737.6919

Cell: 605.415.1807

Youth Deployment Specialist Office: 605.345.4621 Ext 7353

Cell: 605.787.3312

The Child and Youth Program is designed to support the social, emotional, and academic needs of South Dakota military youth before, during, and after deployments. This is done through a variety of programs and activities used to teach them about leadership and character and to build their confidence. The Child and Youth program is open to all children of South Dakota Military Families, regardless of branch of service. Youth Coordinators provide resources and referrals and coordinate activities for the youth.

Core Elements and Resources

- Youth Council
- Youth and Teen Camps
- Deployment and Reunion trainings and activities
- Resiliency Retreats
- Military Child Education Coalition (MCEC)
- Zero to Three
 Child Care Assistance through NACCRRA (National Association of Child Care Resource
- and Referral Agency)Operation: Military Kids (OMK)
- Our Military Kids (OMK)

Sexual Assault Response Coordinator (SARC)/Trauma Crisis

(605) 737.6949 Office (605) 787.3314 Cell

Victims do not need to recover form sexual assault alone. Sexual assault is a crime. A friend or advocate may provide emotional Support, but the South Dakota National Guard also has access to a number of professional resources which are available to assist sexual assault survivors throughout the recovery process. If you are in need of urgent medical attention, call 911. If you are not injured and you need medical assistance to protect your health a hospital offers you a safe and caring environment. To protect evidence, it is important that you do not shower, brush your teeth, put on make-up, eat, drink, or change your clothes until advised to do so.

Dealing with trauma can be a life changing event. Victims do not need to recover alone. A friend or advocate may provide emotional support, but the South Dakota National Guard also has access to a number of professional resources which are available to assist a soldier and his family throughout the recovery process.

Military and Family Life Consultant

(605) 737.6293

The Military & Family Life Program addresses issues that occur across the military lifestyle and helps Service members and their families cope with normal reactions to the stressful events created by deployment, war, and reintegration. Military & Family Life Consultants work with existing Military Family Support programs to complement services provided. MFLCs work with National Guard families, individuals, couples and children to provide non-medical problem identification counseling services. Consultants also provide psycho -education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. The MFLC is intended to serve all Services, Guard and Reserve components.

Religious Support

Full time Chaplain (605) 737.6009 Office (605) 431.5182 Cell

Email: lynn.wilson1@us.army.mil

Suicide Prevention

While Veterans and their families often deal with life's daily stressors and challenges as well as the requirements of military service, they do not have to do so alone. Coming back home can often feel different from the environment they left behind and it is quite normal to have these feelings.

Suicides are on the increase in both the civilian population as well as the military environment. It affects all ages, both sexes, and people from all walks of life.

Each of us may encounter someone who is struggling with problems and may suspect that person may be considering harming themselves. Casual or humorous comments heard in normal conversation should be considered serious and additional attention is REQUIRED.

Warnings Signs of Suicide

- Failed Relationships (#1 cause)
- Legal/Financial/Occupational Problems
- Previous suicide attempts
- Suicide Threats
- Alcohol and Drug Abuse
- Statements Revealing a Desire to Die
- Sudden changes in Behavior
- Prolonged Depression
- Making Final Arrangements
- Giving Away Prized Possessions
- Purchasing a Gun or Stockpiling Pills
- Feelings of Humiliation

First Aid for Someone Suspected of Attempting Suicide

ACE

Ask your buddy

- Have the courage to ask the question, but stay calm
- Ask the question directly, "Are you thinking of killing yourself?

Care for your buddy

- Remove any means that could be used for self-injury
- Calmly control the situation; do not use force

Escort your buddy

- Never leave your buddy alone
- Escort to the chain of command, a Chaplain, a behavior health professional, or a primary care Provider

24 Hour Suicide Resources

Dial 911

National Suicide Prevention Lifeline 1.800.273.TALK (8255)

http://www.suicidepreventionlifeline.org/

National Suicide Hotline 1.800.SUICIDE (784.2433)

TRICARE West TRICARE for SD National Guard Soldiers and Family Members

Know Your Program

- Does TRICARE pay for anything and everything you want to have done? NO, IT HAS TO
 BE AN ENTITLEMENT BY LAW AND HAS TO MEET MEDICAL NECESSITY.
- If TRICARE does not allow it as a benefit, then you are responsible for paying for the charges.

First Step - Update DEERS

- Imperative that personal information is current in DEERS
- Update any change in status, including change of address or name
- Activated reservists will review DEERS info during mobilization process
- DEERS reflects ineligible status until orders are final

How to Contact DEERS

- 1.800.538.9552 (voice)
- 1.831.655.8317 (fax)
- http://www.tricare.osd.mil/deers/default.cfm (web site)
- Or visit nearest military personnel office

Provider's Status

- Seek care from a TRICARE "certified/authorized" provider or Gov't will not allow payment
- Three types of "certified providers"
 - "Non-participating" provider
 - o "Participating" provider
 - o "Network" provider

Non-Participating Provider

- Can ask you to pay at time of visit
- Can ask you to file your own claim
- Reimbursement check is sent to you for you to pay provider; give provider check and copy of EOB (Explanation of Benefits)
- Does not accept what Tricare allows for payment
- Can collect 15% more than TRICARE allowable; Standard pays out of own pocket; Gov't pays for Prime
- Must sign a specific waiver to collect more than the extra 15% or must write-off

Participating Provider

- Normally does not ask for payment at time of visit
- Files the claim for you
- Reimbursement check is sent to the provider
- Accepts what Tricare allows for payment
- Has to write-off "non-covered" amount
- Must have a signed waiver to collect the rest of what Tricare does not pay

Network Provider

- If TRICARE Standard, you save 5% on your cost-share payment (15% vs. 20%)
- If PRIME, you are referred to this provider first before non-network
- Will file the claim for you
- Will accept what Tricare allows for payment

Impact of Other Health Insurance

Tricare Standard. Prime or Prime Remote

Impact on the Tricare payment if you keep Other Health Insurance (OHI)-Tricare pays second to OHI

Think twice before dropping it – understand coverage of each plan

POC's for TRICARE

- TRIWEST Healthcare Alliance, Phoenix, AZ: Toll-free 1.888.TRIWEST (874.9378): authorizations
- Claim Address for South Dakota: West Region Claims; PO Box 77028; Madison, WI 52707-7028; Toll-free number is 1.888.TRIWEST (1.888.874.9378)
- South Dakota Family Assistance Michele Anderson; 1.800.658.3930; Fax 605.737.6088; email michele.m.anderson@us.army.mil

Medical and Dental Claims

CLAIMS NOT PAID FOR MANY REASONS

- Sponsor not DEERS eligible Incorrect SSN for sponsor
- Member not eligible in DEERS: Military identification cared expired; Name misspelled; Other inaccurate data
- Wrong diagnosis code or wrong procedure code
- CONČERNS? CONTACT YOUR TRIWEST POC FOR MEDICAL RELATED ISSUES AND UNITED CONCORDIA (TRICARE DENTAL PROGRAM) FOR DENTAL ISSUES.

Websites

- http://www.triwest.com
- http://www.tricare.osd.mil
- TRICARE Mail Order Pharmacy (TMOP)
 - o <u>http://www.express-scripts.com</u>
- Tricare Dental Plan: http://www.ucci.com
- Department of Veterans Affairs (VA)
 http://www.va.gov

Key Questions for Providers

- Are you a TRICARE authorized or certified provider?
- Do you participate and accept assignment?

TRANSITIONAL TRICARE BENEFITS

TRICARE TAMP:

All Service Members (and dependents) that served under contingency operations; Operation Noble Eagle, Operation Enduring Freedom, Operation New Dawn and Operation Iraqi Freedom for 30 consecutive days are eligible to receive transitional health care benefits for 180 days under the Department of Defense (DOD) TRICARE Transitional Health Care Demonstration Project. This benefit is often times referred to as TAMP.

TAMP FACTS

- * Benefit begins after Service Member Separates from Active Duty Status.
- * DEERS determines eligibility
- * The TAMP benefit is TRICARE Standard or Prime coverage for 180 days.
- * TRICARE Prime Remote is NOT available upon separation through TAMP.
- * Service Members and families will automatically transition to TRICARE Standard upon separation from Active Duty.
- * Under TRICARE Standard there is a 20% cost share.
- *The annual deductible has been waived. If you are being charged a deductible notify the Family Assistance.
- * Service Member and dependents may use Military Treatment Facility also known as TRICARE Prime if accessible.
- * Service Member and dependents MUST re-enroll into TRICARE Prime to the appropriate MTF no cost share or deductibles under the TRICARE Prime option.

TRICARE RESERVE SELECT:

TRICARE Reserve Select (TRS) is a premium- based health plan that offers health insurance to all Service Members of the National Guard and Reserve.

REQUIREMENT:

Service Member MUST actively report to drill to be eligible.

EXCLUSION:

If you are eligible or enrolled in the Federal Employee's Health Benefits (FEHB) program – (this does include our military Technician force) you are NOT ELIGIBLE for TRS coverage.

TRICARE Reserve Select is a Comprehensive Coverage:

Emergency and Urgent Care Immunizations & Health Screening

Maternity Care Behavioral Health Care
Eye Exams Prescription coverage

2011 TRS Premiums (premiums are subject to change annually)

Service Member only coverage is \$53.16 a month

Service Member and Family coverage is \$197.76 a month

Annual Deductible (1 Oct – 30 Sep)

Sponsor Rank E4 and Below: Sponsor Rank E5 and above:

SM only \$ 50.00 \$150.00 SM / Family \$100.00 \$300.00

Outpatient Cost - Your Share after the deductible is met.

(for a list of providers in your area access www.triwest.com)

15% Network Provider 20% Participating provider

<u>Catastrophic Cap</u> – Maximum amount you pay each year (1 Oct – 30 Sep)

\$1000.00 per family

*Once enrolled it is necessary to update changes (new babies, marriage, and divorce) DEERS update alone will not add family members to the coverage.

*Once enrolled if you wish to dis-enroll you MUST complete the disenrollment form.

Updates / disenrollment forms are available on the Guard-Reserve Portal.

ENROLL by the end of the month to ensure coverage of the 1st day of the following month! Example; enroll by the end of July for 1 Aug coverage. <u>ALL STEPS of enrollment</u> must be complete by the end of the month!

If you have been released from active duty status of 30+ days or more you have 30 days to enroll into TRS to select the effective date as the day following your release from active duty. Example 30+ days of orders end on 15 July if you complete the steps of enrollment within 30 days of 15 July you can select the 16th of July as your TRS effective date.

Enrollment Form:

FOR ACTIVE DUTY SERVICE MEMBERS AND AGR SOLDIERS

4 Categories of TRICARE

- Prime users close to military installation (50 miles); have the option to enroll
- Prime Remote saves out of pocket costs; have the option to enroll
- Standard priority use of existing providers; automatically enrolled
- Extra use of network providers saves 5% of co-pay \$

TRICARE Eligibility

- TRICARE benefits available during sponsor's active duty status
- Family members' benefits based on service member's length of active duty orders
 - All Orders for 31+ consecutive days or more
 - Effective first day of activation

TRICARE Prime

- No co-payments, except for pharmacy
- Must complete enrollment process for TRICARE Prime
- No cost to enroll in Tricare Prime for AD dependents-Ellsworth AFB TRICARE Service Center
- Must obtain all routine care from your Primary Care Manager (PCM)
- All specialty c are must be pre-authorized by the Tricare Service Center (TSC)

TRICARE Prime Remote Benefits

- Benefits similar to TRICARE Prime
- For AD members and families who reside and work 50 miles or more from and MTF
- Determined by zip code
- No cost to enroll
- Dependents must show same address in DEERS in order for AD family member to qualify

TRICARE Prime Remote Enrollment

- Must complete enrollment form: by 20th of month for next month start
- Sponsor's unit and Home Address
- TPR toll free 1.888.TRIWEST http://www.triwest.com

TRICARE Prime Remote PCM Choice

- Choose a Network Primary Care Manager (PCM) from an available listing; if you do not choose one-one will be assigned to you
- May change you PCM if more than on PCM is available in your area
- If a network PCM is not available, you may choose a "certified/authorized" Tricare provider
- Use PCM for all primary care

TRICARE Prime Remote Specialty Care

- If you need specialty care, your PCM seeks pre-authorization from the regional Health Care Finder 1.888.TRIWEST (1.888.874.9378)
- If you must travel more than 100 miles on way to get this specialty care, you may qualify for the Travel Reimbursement Program; contact your TPR POC for more information

TRICARE Standard/Extra

- Automatically enrolled with activation
- No premium payment
- Greater flexibility in provider choice
- Cost share:
 - o 20% non-network
 - 15 % network (Extra)
- Annual deductible is presently waived for Service Members serving under contingency operations

TRICARE Standard/Extra Family Demonstration Project

- Eliminates deductibles for Service Members serving under contingency operations.
- Implements 20% cost share for both participating and non-participating providers
- TRICARE pays up to 115% of allowable charge
- Patient will still save 5% on co-pay for a networked provider

Mental Health Benefits for Standard, Prime, Remote

1.888.TRIWEST (1.888.874.9378)

If the sponsor is Active Duty, he/she must have a referral from their PCM. Only family members can go for the first 8 visits without a referral.

Pharmacy Benefits for Standard, Prime, Remote

(Active Duty Member does not have cost share for pharmacy use)

- MTF—No charge (must be in inventory)
- TRICARE Mail Order Pharmacy (TMOP)
 - o 90-day supply; mailed to your home address
 - \$3 generic, \$9 brand-name
 - Use for "maintenance" prescriptions
- Network retail pharmacy
 - o 30 day supply
 - o \$3 generic, \$9 brand name
- Non-network pharmacy
 - \$9 or 20%, whichever is higher; plus a deductible

Dental Benefits for Standard, Prime, Remote

- No Government dental benefits unless you enroll in Tricare Dental Program
- Enrollment is voluntary; must fill out enrollment from get from TSC, web site, or by mail
- Pay monthly premium
- If you chose a participating dentist, your cost-shares may be less and they file claim
- Call United Concordia toll-free at 1.888.622.2256 or web site http://www.ucci.com

What can Military OneSource do for you?

Real help, Anytime, Anywhere 24 Hours a Day, 7 Days a WeekServices are private and provided by the Department of Defense at no cost to you.

<u>CONSULTATION, RESEARCH and REFERRALS:</u> Relocation to a new community, looking for quality child care, spouse employment, help with home repairs, or have a special needs issue? Perhaps you need to talk about family issues, sharpen your communication skills, or manage stress. Call or e-mail a Master's-level consultant today! No question too small. No issue to big.

<u>INTERPRETATION AND TRANSLATION:</u> In more than 140 languages. Written documents can be translated and interpreters can facilitate three-way phone calls to ensure communication between you and a third party.

<u>COUNSELING:</u> You have access to 12 in-person non-medical counseling sessions right in your own community at no cost to you. The 12-session limit applies to Face-to-Face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Licensed Counselors can help with issues such as:

- -Coping with deployment and return
- -Adjusting to your new location
- -Marital and couples concerns

- -Parenting and family matters
- -Grief and loss
- -Combat stress and more....

You will get a privacy statement explaining the limits on confidentiality when you call the service and see a counselor. Counseling is only available in the United States.

<u>EDUCATIONAL MATERIALS:</u> Whether you're a new parent, dealing with relationship issues, ore buying your first car, Military OneSource has booklets, CDs and audiotapes to help. Order your free copies online or by phone.

INTERACTIVE WEB SITE: You'll find locators for education, child care, and elder care; useful newsletters; informative articles; referrals to military and community resources; financial calculators; Webinars; relocation tools; audio podcast; access to consultants; and much more!

Military OneSource is available for all active-duty, Guard and Reserve (regardless of activation status), and their families.

www.MilitaryOneSource.com

Stateside: 1.800.342.9647

TTY/TDD accessible 1.866.607.6794

Full-time Support Chaplain
1.605.737.6009
Religious Support for Soldiers & Family
Confidential Counseling
Financial Peace University Training
Strong Bonds Marriage Enrichment
Strong Bonds Single Soldier Support

Important Retiree Numbers and Websites

RETIREE PAY QUESTIONS OR SBP ANNUITANTS – DFAS Cleveland - http://www.dfas.mil	888.332.7411
<u>DEERS Web Sites</u> RAPIDS Site Locator - http://www.dmdc.osd.mil/rsl/owa/home my DOD benefits - https://www.dmdc.osd.mil/mydodbenefits/faces/index.jsp	800.538.9552
South Dakota DEERS/RAPIDS Locations Brookings Armory (300 5 th Street South) Camp Rapid (2823 W. Main Street) Ellsworth AFB (1958 Spaatz Drive) Huron Armory (309 W. 3 rd Street) Mitchell Armory (5501 Airport Road) Pierre Armory (3440 Hwy 34) Rapid City – Range Road Armory (4750 Guard Road) Sioux Falls Armory (801 National Guard Drive) Sturgis Armory (E. Hwy 34) Watertown Armory (1900 W. Kemp Avenue)	605.696.5440 605.737.6632 605.385.2427 605.352.0209 605.995.1656 605.224.9650 605.737.6313 605.357.2900 605.737.6417 605.882.9330
TRICARE - http://www.tricare.mil TRICARE West Region (Triwest) - http://www.triwest.com/ TRICARE North Region (HealthNet) - https://www.healthnet.com/ TRICARE South Region (Humana) - http://www.humana.com/ TRICARE for Life - http://www.tricare4u.com/ Health Benefits Advisor @ Ellsworth AFB SDARNG Retirement Services NCO SSG Bjorn Henstein - https://sdguard.ngb.army.mil/default.aspx Email - bjorn.b.henstein@us.army.mil	888.874.9378 877.874.2273 800.444.5445 866.773.0404 605.385.3259 605.737.6625
MEDICARE - http://www.medicare.gov/ Veteran Affairs - http://www.va.gov/ Social Security - http://www.ssa.gov/	800.633.4227 800.827.1000 800.772.1213
Human Resource Command - https://www.hrc.army.mil/	800.318.5298

703.325.9158

US Army Retirement Services - http://www.armyg1.army.mil/rso/

Important Information and Dates to Remember after Retirement

If retired before the age of 58:

- When you retire, you are transferred to the Retired Reserve.
- Even though you retired from the National Guard, your records fall under control of the Reserves.
- You will need to maintain a current address with Human Resource Command (HRC) in order to receive the proper paperwork throughout your retirement.
- Use the number and/or website above to maintain that address.
- You are eligible for a Retired Reserve ID Card (Red Card) until the age 60.

If currently between the age of 58 and 60 or retiring between the ages 58 and 60:

- If you retired before the age of 58 and kept your address current with HRC, you will
 receive a packet from HRC with the documents you need to fill out in order to receive
 retirement pay at age 60. Complete the packet and return to SSG Henstein no later than
 6 months before age 60.
- If you didn't keep your address current with HRC, you will need to get with your local guard unit and get a DD 108, DD 2656 and a completed SF 1199A (the form can be picked up at the bank that you want your retirement pay to go into). These documents will need to be completed and sent to SSG Henstein no later than 6 months before the retiree turns 60
- If not planning to retire until age 60, you will need to complete the DD Form 108, DD form 2656 and a SF 1199A (the form can be picked up at the bank that you want your retirement pay to go into) with your current unit or local unit so you can submit the completed retirement pay packet to SSG Henstein no later than 6 months before age 60.

If currently between the age of 60 and 64:

- The retiree is receiving retirement pay from DFAS Cleveland.
- If the retiree has trouble with retirement pay, the SD Retirement Services NCO can try to help with the issue. All conversations with DFAS have to be done with the retiree, the NCO can't speak for the retiree because of Privacy Act reasons.
- The retiree is eligible for Tricare until their 65th birthday.
- In order to start coverage for Tricare, the retiree will need to visit a DEERS/RAPIDS office and get the new retiree ID card (Blue Card). The ID card will trigger the start of the Tricare. The card will expire the day before the retiree turns 65.
- The retiree ID card is your insurance card for Tricare.

If currently 65 and older:

- On the retirees 65th birthday, they will need to get the last ID card. When getting the ID card you will need to bring in the Medicare card to put Medicare information in the retiree record for insurance purposes
- The retiree will then have Medicare as the primary insurance and Tricare for Life as the secondary insurance

Directory of Services

South Dakota Department of Veterans Affairs

425 East Capitol Avenue Pierre, SD 57501 605.773.3269 http://mva.sd.gov/

Interim Secretary: Lt. Governor Matt Michels

Deputy Secretary: Steve Harding
Director: Charles Claussen (charles.claussen@state.sd.us) Field Supervisor: Larry Person (larry.person@state.sd.us

Education Program Manager: Shane Olivier (shane.olivier@state.sd.us)

OJT & Apprenticeship: Ryan Fowler (ryan.fowler@state.sd.us)

Veterans Field Officers

Steve Oliva: (steve.oliva@state.sd.us) Pierre Kevin Bowen: (kevin.bowen@state.sd.us) Pierre Kevin Swanson (kevin.swanson@state.sd.us) Pierre George Arends: (george.arends@va.gov) Sioux Falls Claims Office Supervisor: Aaron Pollard (aaron.pollard@va.gov)

South Dakota Department of Veterans Affairs

Claims Office - c/o VA Regional Office

PO Box 5046

Sioux Falls. SD 57117-5046

605.333.6869

SD National Guard

As a member of the National Guard, please insure that you keep your unit informed. Your unit is your starting point for services available in the National Guard.

Contact: WO1 Christian Johnson 605.737.6729.

VA Hospitals and Regional Offices

VA Health Care Center & Regional Office-Sioux Falls

2501 West 22nd Street PO Box 5046 Sioux Falls, SD 57117-5046 605.336.3230 (Medical Center) 800.316.8387 (Medical Center) 800.827.1000 (Regional Office)

Black Hills Health Care System

VA Medical Center 113 Comanche Road Ft. Meade, SD 57741.1002 605.347.2511 or 800.743.1070

VA Medical Center 500 North 5th Street Hot Springs, SD 57747-1480 605.745.2000 or 800.764.5370

VA Regional Office & Medical Center - Fargo

2101 Elm Street North Fargo, ND 58102-2417

701.232.3241 (Medical Center) 701.237.2637 (Regional Office)

VA Medical Center-Minneapolis

One Veterans Drive Minneapolis, MN 55417-2300 612.725.2000

COUNTY VETERANS SERVICE OFFICERS

COUNTY VETERANS SERVICE OFFICERS			
Aurora (also Brule &	Ron Falor	Office: 605.942.7150	
Jerauld)	401 North Main St.	Fax: 605.942.7746	
12:30 – 4:30 Monday	PO Box 397	cvso10Aurora@Santel.net	
8:00 - 4:30 Tuesday	Plankinton, SD 57368		
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Beadle (also Sanborn)	Kenneth C. Lindblad	Office: 605.353.8415	
8:00 - 5:00	450 3rd St SW – Suite 103	Fax: 605.353.8416	
Monday - Friday	Huron, SD 57350	vet1@midco.net	
Worlday	Traion, GD 07000	ver emidoo.net	
		000 000 000	
Bennett	Don Larson	Office: 605.685.6619	
10:00 - 4:00	(mail: PO Box 523)	Fax: 605.685.6311	
Monday - Wednesday	604 Swallow Street	dllarson@gwtc.net	
	Martin, SD 57551		
Bon Homme	Richard D. Beringer	Office: 605.589.4214	
8:00 - 4:30	300 West 18th Avenue	Fax: 605.589.4202	
Monday - Friday	PO Box 629	bhcem@hcinet.net	
Monday Thaay	Tyndall, SD 57066	<u> </u>	
Brookings	Mike Holzhauser	Office: 605.696.8260	
8:00 - 5:00	520 3 rd Street – Box 210	Fax: 605.696.8264	
Monday - Friday	Brookings, SD 57006	mholzhauser@brookingscountysd.gov	
Worlday - Friday	Brookings, 3D 37000	minoizhadaci @ brookingacountyad.gov	
Brown	Thomas J. Gohn	Office: 605.626.7129	
8:00 - 5:00	101 1 st Avenue SE Suite 100	Fax: 605.626.4001	
Monday - Friday	Aberdeen, SD 57401-4203	kathy.schlect@browncounty.sd.gov	
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Brule (also Aurora &	Ron Falor	Office: 605.234.4433	
Jerauld)	300 S Courtland St. Ste. 102	Fax: 605.234.4430	
8:00 - 5:00 Thursday	Chamberlain, SD 57325	cvso13@midstatesd.com	
8:00 – 12:00 Friday			
Buffalo (also Ft.	Nancy Falor	Gann Valley: 605.293.3239	
Thompson)	PO Box 146	Ft Thompson: 605.245.2885	
9:00 - 5:00 Wednesday	112 Osman Ave.	Fax: 605.293.3240	
Gann Valley	Gann Valley, SD 57341	cvso14@midstatesd.net	
Butte	Robert R. Wagner	Office: 605.723.8387	
7:30 – 4:00	830 6 th Avenue	Fax: 605.892.4414	
Monday – Tuesday	Belle Fourche, SD 57717	<u>bwagner@buttesd.org</u>	
Campbell	Edward L. Allbee	Office: 605.437.2658	
8:30 - 4:30	American Legion Post	Fax: 605.955.3308	
Wednesday	PO Box 71	ccvetservice@valleytel.net	
vvouliosaay	Herreid, SD 57632	<u>coversor vice w valleytel.Het</u>	
	Holleid, 3D 3/032		
Charles Mix (also	Roy R. Farabee	Office: 605.487.7691	
Gregory)	400 Main Street	Fax: 605.487.7221	
8:30 - 4:30 Tuesday &	PO Box 266	rfarabee@threeriverwb.net	
Thursday	Lake Andes, SD 57356	narabos Cancontol Wo.not	
8:00 - 12:00 Wednesday			
Clark	Bruce Brekke	Office: 605.532.5435	
9:00 – 4:00 Monday	200 Commercial Street N	Fax: 605.532.5931	
9:00 – 12:00 Tuesday	PO Box 294	clarkvso@itctel.com	
	Clark, SD 57225	<u> </u>	
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Clay	Cindy Adam	Office: 60F 677 714F
Clay 8:00 - 5:00	Cindy Aden 211 West Main St. Suite 203	Office: 605.677.7145 Fax: 605.677.7104
Monday - Friday	Vermillion, SD 57069-2097	cynitha.aden@claycountysd.org
Worlday - Friday	Verrinneri, OB 37003 2037	cymina.aden e ciayeddiniyad.org
Codington	Alvin (Al) G. Janzen	Office: 605.882.6289
8:00 - 5:00	16 1 st Avenue SE	Fax: 605.882.6392
Monday - Friday	Watertown, SD 57201-3695	veteran@codington.org
	·	
Corson (also Perkins)	Loyson "Loy" Carda 108 1 st E Main	Office: 605.273.4416
8:00 - 4:00		Fax: 605.273.4561
Tuesday	McIntosh, SD 57641	lcarda@sdplains.com
Custer	Kenneth L. Irwin	Office: 605.673.8123
7:30 – 4:30	420 Mt. Rushmore Rd. Ste. 3	Fax: 605.673.8150
Monday - Wednesday	Custer, SD 57730-1934	kirwin@custercountysd.com
Worlday Wodilooday	Gustor, 62 67766 1661	KII WIIT GOOGLOTOGATRYGG.OGITI
Davison	Steve A. McClure	Office: 605.995.8619
8:00 - 5:00	200 4 th Avenue E	Fax:605.995.8618
Monday - Friday	Mitchell, SD 57301-2692	coservdir@davisoncounty.org
Day	Mike Wiley	Office: 605.345.9512
8:00 – 4:30	711 West 1 st Street	Fax: 605.345.9507
Monday - Thursday	Webster, SD 57274-1359	daycvso@itctel.com
Deuel	Dennis D. Evenson	Office: 605.874.2111
8:00 - 5:00	415 3 rd Avenue S	Fax: 605.874.2111
Monday - Friday	PO Box 977	shkid@itctel.com
Worlday - Friday	Clear Lake, SD 57226	STRIG @ RCCE.COTT
	Glear Lake, OB 67226	
Dewey	Thomas McClelland	Office: 605.865.3539
1:00 - 5:00	710 C Street, PO Box 267	Fax: 605.865.3691
Wednesday	Timber Lake, SD 57656	roaddog1m@hotmail.com
Douglas	Lowell T. McFarland	Office: 605.724.2750
8:00 - 2:00	706 Braddock St.	Fax: 605.724.2204
Tuesday & Friday	PO Box 208	
	Armour, SD 57313	
Edmunds	Ron L. Hoffer	Office: 605,287,4629
9:00 – 4:00	110 North Mitchell St.	Office: 003.207.4029
Tuesday & Wednesday	PO Box 266	
Tuoday a Trounday	Roscoe, SD 57471	
	-, -	
Fall River	Wendy Weakland	Office: 605.745.5146
9:00 - 5:00	906 North River Street	Fax: 605.745.5146
Monday – Friday	Hot Springs, SD 57747	veterans@gwtc.net
Fault	Moune E Vetter	O#: 005 500 0000
Faulk 8:30 - 4:00	Wayne E. Vetter 110 9 th Ave North	Office: 605.598.6222 Fax: 605.598.6680
Monday - Wednesday	PO Box 309	faulkcvso@venturecomm.net
Worlday - Weditesday	Faulkton, SD 57438	iauikcvso @ veriturecommi.net
	Taulkion, OD 37430	
Grant	Larry Rudebusch	Office: 605.432.7505
8:00 – 12:00 Monday	210 East 5 th Avenue	Fax: 605.432.7506
8:00 - 5:00 Wednesday	Milbank, SD 57252-2499	larry.rudebusch@state.sd.us
and Friday		

Gregory (also Charles	Roy R. Farabee CVSO	Office: 605.775.2672
Mix)	221 E 8th Street	Fax: 605.775.2596
8:00 - 5:00	PO Box 437	rfarabee@threeriverwb.net
Monday	Burke, SD 57523	
Haakon (also Jackson)	Terry Deuter	Office: 605.859.2010
8:00 - 4:00	140 Howard Avenue	Fax: 605.859.2801
Monday & Tuesday	PO Box 484	whittlinsbydeuter@hotmail.com
	Philip, SD 57567	
Hamlin	Robert Arneson	Office: 605.783.3651
8:00 - 5:00	118 Main Avenue	Fax: 605.783.3652
Monday - Friday	PO Box 178	rpa@itctel.com
	Hayti, SD 57241	
Hand	Dave Johnson	Office: 605.853.2389
8:00 - 5:00	415 West 1 st Avenue	Fax: 605.853.2769
Monday & Tuesday	Miller, SD 57362	handco-vso@hotmail.com
Hanson	Harry Huffman, Jr.	Office: 605.239.4245
8:00 - 5:00	720 5 th Street, PO Box 500	Fax: 605.239.4296
Wednesday	Alexandria, SD 57311	HHuffman@santel.net
Harding	Milton L. Douglas	Office: 605.375.3313
8:00 - 5:00 Wednesday	410 Ramsland St., PO Box 181	Fax: 605.375.3318 hcvso@sdplains.com
Wednesday	Buffalo, SD 57720	ilcvso@suplairis.com
	Bullalo, OD 37720	
Hughes (also Stanley &	Charles Quinn	Office: 605.773.6975
Sully) 8:00 - 5:00	104 East Capitol Avenue Pierre, SD 57501	Fax: 605.773.7453
Monday - Friday	Fielle, 3D 37301	charles.quinn@co.hughes.sd.us
Hutchinson	Glenn R. Hartman	Office 605.387.4204
8:00 - 4:30	140 Euclid, Room 39	Fax 605.387.4209
Tuesday & Wednesday	Olivet, SD 57052	vasohutch@hotmail.com
Hyde	Bob Sheffield	Office: 605.852-2156
9:00 - 5:00	116 1 st St SW	
Monday – Friday	PO Box 188	
Jackson (also Haakon)	Highmore, SD 57345	Office: 605.837.2217
Jackson (also Haakon) 8:00 – 3:00	Terry Deuter 700 Main Street, PO Box 291	Fax: 605.837.2217
Wednesdays and	Kadoka, SD 57543	whittlinsbydeuter@hotmail.com
Thursdays	3, 22 3.3.3	
Jerauld (Also Aurora &	Ron Falor	Office: 605.539.0092
Brule)	205 Wallace Ave. S	Fax 605.539.9125
Monday - 8:00 - 12:00	PO Box 422	ronf1997@hotmail.com
Wednesday 8:00 - 5:00	Wessington Springs, SD 57382	
Jones (also Lyman and	Gary O. Sletto	Office: 605.669.7107
Mellette)	(Mail: 28401 SD Hwy 248,	Fax: 605.669.7120
9:00 - 12:00	Draper, SD 57531)	lgsletto@goldenwest.net
1st & 3rd Wednesday	310 Main Street Murdo, SD 57559	
	Wards, 65 57555	

Kingsbury	Gary W. Schumacher	Office: 605.854.3378
8:00 - 5:00	103 Joilet Avenue SE	Fax: 605.854.9006
Monday – Friday	PO Box 29	gary@wslawfirm.net
Worlday — Friday	De Smet, SD 57231	gary & wsiawiiiii.nct
Lake	Donald E. Thomson	Office: 605.256.7611
8:00 - 5:00	200 E Center St, Box 2941	Fax: 605.256.7622
Monday - Friday	Madison, SD 57042	lakeema@lakecountysd.com
		-
Lawrence	William "Bill" J. Locken	Deadwood: 605.578.9748
Deadwood	80 Sherman Street	Fax: 605.578.3148
9:00 – 4:30	Deadwood, SD 57732	blocken@lawrence.sd.us
Tuesday & Thursday		
Lincoln	Dick Lein	Office: 605.764.5571
8:30 - 2:30	104 North Main, Ste. 40	Fax: 605.764.2432
Monday - Wednesday	Canton, SD 57013	dlien@lincolncountysd.org
Worlday Wednesday	Carton, CD 07010	<u>unon emiconiocurity cu.org</u>
Lyman (also Jones and	Gary O. Sletto	Office: 605.869.2237
Mellette)	300 South Main Street	Fax: 605.869.2203
9:00 – 4:30	PO Box 251	vso@lymancounty.org
1 st and 3 rd Tuesday	Kennebec, SD 57544	
Marshall	Bruce Howell	Office: 605.448.5190
8:00 - 1:00 Monday-	909 South Main St.	Fax: 605.448.5966
Tuesday	PO Box 986	vsomcsd@yahoo.com
8:00 - 12:00 Wednesday - Thursday	Britton, SD 57430	
Saturday by Appt.		
Saturday by Appt.		
McCook	Ketih Aden	Office: 605.425.2485
8:00 - 4:30	130 W Essex Ave.	Fax: 605.425.2534
Monday and Wednesday	PO Box 190	mccookvso@triotel.net
	Salem, SD 57058	
MaDia and an (Landa)	Hamasa F. Oaka iki	005 400 0040
McPherson (Leola)	Harvey E. Schaible	Office: 605.439.3340
8:30 - 4:00 Monday - Friday	421 Grant Street, PO Box 457 Leola, SD 57456	hdschaible@valleytel.net
Monday - Friday	Leola, SD 37430	
McPherson (Eureka)	Darrell Pfeifle	Office: 605.284.5239
11:00 – 2:00	717 7th St., PO Box 202	dpfeifle@valleytel.net
Tuesday & Thursday	Eureka, SD 57437	
		0/5
Meade	Angella Sutton	Office: 605.347.7623
8:00 - 5:00 Monday Friday	1300 Sherman St., Ste. 212	Fax: 605.720.1633
Monday - Friday	Sturgis, SD 57785	asutton@meadecounty.org
Mellette (also Jones and	Gary O. Sletto	Office: 605.259.3030
Lyman)	1 st McKinley (courthouse)	Fax: 605.259.3194
9:00 – 4:00	White River, SD 57531	lgsletto@goldenwest.net
1st & 3rd Friday	(Mail to: 28401 SD 248,	
	Draper, SD 57531)	
Miner	Terrance P. Lee	Office: 605.772.4681
8:00 - 12:00	301 North Main, PO Box 692	Fax: 605.772.2152
Wednesday	Howard, SD 57349	teepeele@alliancecom.net

Minnehaha	Patricia Kroupa	Office: 605.367.4201
8:00 - 5:00	521 N Main Avenue, Ste. 201	Fax: 605.367.4235
Monday - Friday	Sioux Falls, SD 57104-5965	pkroupa@minnehahacounty.org
- Monday - Friday	Glodx 1 alis, GD 37 104 3303	рктопра @ ппппспапасоцпту.огд
Moody	Jim DeLay	Office: 605,997, 0094
8:00 - 5:00	100 East Pipestone Ave. Ste B	Fax: 605.997.0094
Monday – Tuesday	Flandreau, SD 57028-0152	mcvso@moodycounty.net
8:00 – 12:00		<u>oroo Ooou y oo uyo.</u>
Wednesday		
Wearledday		
Pennington	Neal D. Lutke	Office: 605.394.2266
8:00 - 5:00	Daniel R. Kivi	Fax: 605.394.6990
Monday - Thursday	725 N La Crosse St., Ste. 200	neall@co.pennington.sd.us
, ,	Rapid City, SD 57701-1491	dank@co.pennington.sd.us
Perkins (also Corson)	Loyson "Loy" J. Carda 600 4 th Avenue W	Lemmon Office: 605.374.5681
8:00 - 4:00	600 4 th Avenue W	Lemmon Fax: 605.374.5789
Monday	Lemmon, SD 57638	lcarda@sdplains.com
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8:00 – 3:30	101 E Main	Bison Office: 605.244.7299
Thursday	Bison, SD 57620	Bison Fax: 605.244.7110
Detter	Lladar Chau	O#' 005 705 0000
Potter	Harlen Shaw	Office: 605.765.2836
9:00 - 5:00	300 E Garfield, Ste 3	Fax: 605.765.2836
Monday	Gettysburg, SD 57442	
Roberts	Lorm, I Cootto	Office: 605 600 7276
	Larry J. Goette 411 2 nd Avenue E, Suite 2	Office: 605.698.7376
8:00 - 5:00 Monday - Friday	Sisseton, SD 57262-1495	Fax: 605.698.7380
Worlday - Filday	Sisseton, 3D 37202-1493	rcvso@venturecomm.net
Sanborn (also Beadle)	Kenneth Lindblad	Office: 605.353.8415
8:00-5:00	450 3rd Street SW – Suite 103	Fax: 605.353.8416
Monday - Friday	Huron, SD 57350	vet1@midco.net
, ,	,	
Shannon	Archie L. Hopkins	Office: 605.867.2555
9:00 - 4:00	1 Veterans Drive,	
Monday - Wednesday	PO Box 5080	archiehopkins@goldenwest.net
	Pine Ridge, SD 57770	
Spink	Gordon D. Richard	Office: 605.472.4589
8:00 - 1:00	210 East 7 th Avenue	Fax: 605.472.4590
Tuesday - Thursday	Redfield, SD 57469	spinkvso@nrctv.com
0: 1		000
Stanley	Charles Quinn	Office: 605.773.6975
(also Sully & Hughes)	104 East Capitol Avenue	Fax: 605.773.7453
8:00 – 5:00	Pierre, SD 57501	charles.quinn@co.hughes.sd.us
Monday - Friday		0.00
Sully (also Stanley &	Charles Quinn	Office: 605.773.6975
Hughes)	104 East Capitol Avenue	Fax: 605.773.7453
8:00 - 5:00	Pierre, SD 57501	charles.quinn@co.hughes.sd.us
Monday - Friday		
Todd (also Tripp)	Torn/ Cousins	Mission Office: 605.856.2567
8:00 - 4:30	Terry Cousins (mail: use Winner address)	Fax: 605.842.3621
2nd & 4th Monday	315 Lincoln St	
Ziiu & 4iii wolluay	Mission, SD 57555	terrycvet@msn.com
	1VII331011, 3D 37333	

Tripp (also Todd) 8:00 – 5:00 Tuesday & Wednesday 8:00 – 4:00 Thursday	Terry Cousins 200 East 3 rd Street Winner, SD 57580-1806	Office: 605.842.1300 Fax: 605.842.3621 terrycvet@msn.com
Turner 9:00 - 4:00 Tuesday & Wednesday	Gary Larsen 400 S. Main St., PO Box 370 Parker, SD 57053	Office: 605.297.3431 Fax: 605.297.5556 glarson@iw.net
Union 8:30 – 4:30 Tuesday & Thursday	Ronald A. Jenkins 209 East Main Street, Ste. 110 Elk Point, SD 57025	Office: 605.356.2181 Fax: 605.356.3047 ucvets@iw.net
Walworth 9:00 - 2:00 Monday - Wednesday	Leo Rookey (Mail: 103 North Main Street) 212 Main Street Mobridge, SD 57601	Office: 605.845.2725 Fax: 605.845.3223 walworth.vso@live.com
Yankton 1:00 - 5:00 Monday 9:00 - 5:00 Tuesday & Wednesday	Charles E. Haffner 321 West 3 rd Street #107 PO Box 137 Yankton, SD 57078	Office: 605.260.4420 Fax: 605.668.9682 chuck@co.yankton.sd.us
Ziebach 8:00 – 5:00 Monday	Jaral Jiron 501 South Main Street PO Box 68 Dupree, SD 57623	Office: 605.365.5157 Fax: 605.365.5204 jaralrentia04@yahoo.com

TRIBAL VETERANS SERVICE OFFICERS			
Cheyenne River Sioux Tribe 9:00 - 5:00 Tuesday - Thursday	Robert Dunsmore Tribal Office, PO Box 590 Eagle Butte, SD 57625	Office 605.964.3050 Fax 605.964.8375 rdunsmore@hotmail.com	
Crow Creek Sioux Tribe (also Buffalo) 9:00 - 5:00 Third Wednesday	Nancy Falor Tribal Office, Highway 16 Ft. Thompson, SD 57339	Office: 605.245.2885 (Ft T) Fax: 605.293.3240 cvso14@midstatesd.net	
Lower Brule Sioux Tribe	Vacant		
Oglala Sioux Tribe 8:00 - 4:30 Monday - Friday	Frank W. Marshall PO Box 324 Pine Ridge, SD 57770	Office: 605.867.5577 Fax: 605.867.1300 nativevets@goldenwest.net	
Rosebud Sioux Tribe 8:00 - 4:30 Monday - Friday	Orlando Morrison, Sr. PO Box 720 Rosebud, SD 57570	Office: 605.747.2593 Fax: 605.747.5418 rstvets@yahoo.com	
Sisseton-Wahpeton Oyate 8:00 - 4:30 Monday - Friday	Geri Opsal PO Box 509 Agency Village, SD 57262	Office: 605.698.4400 x 110 Fax: 605.698.3515 GeriO@SWO-NSN.gov	
Standing Rock Sioux Tribe 8:00 - 4:30 Monday - Friday	Wenelle Clown PO Box D, Tribal Office Ft Yates, ND 58538	Office: 701.854.8527 Fax: 701.854.8596 wenelle66@hotmail.com	
Yankton Sioux Tribe 9:00 - 4:30 Monday - Friday	Dennis Rucker PO Box 1153 Wagner, SD 57380	Office: 605.384.3641 Fax: 605.384.5687	